

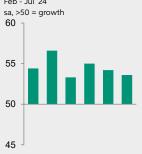
AIB Ireland Services PMI®

New business growth strengthens and outlook improves in July

53.6

IRELAND SERVICES BUSINESS ACTIVITY INDEX, JUL '24

Services Business Activity Index Feb - Jul '24



AIB PMI® survey data indicated the slowest rise in total activity in the Irish service sector for three months in July, but growth of new business accelerated and the year-ahead outlook improved. Outstanding business increased at the strongest rate in ten months and employment growth picked up from June's recent low. Input price inflation remained below the long-run survey average, while the opposite was true for average prices charged by service providers. Financial Services remained the fastest-growing sector while there was a further decline in activity in Transport,

Commenting on the survey results, David McNamara, AIB Chief Economist, said:

"The AIB Irish Services PMI for July shows continued growth in business activity in the sector, although the index fell to 53.6 from 54.2 in June. This signals a slight easing in the pace of growth in the sector and is below long run average of the survey (55.1). The rate of growth in the Irish services sector remained faster than the Eurozone and UK flash PMIs at 51.9 and 52.4, respectively; but below the US Services PMI at 56.0.

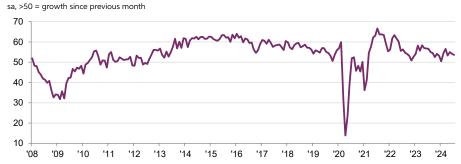
"Overall, Irish firms continued to report rising levels of new business, and this was linked to domestic and international demand. The volume of outstanding work also rose at a faster pace on the month. The index also shows gains in three of the four sub-sectors covered by the survey, with growth once more led by Financial Services and Technology, Media & Telecoms (TMT). Business Services grew at a more modest pace

and Transport, Tourism & Leisure sector saw a decline in activity for a second consecutive month, while also shedding jobs at an accelerated pace. Nonetheless, employment continued to rise in the services sector overall, and at a faster pace compared to June.

"Input cost inflation remained at a high rate in May, and the pace of increase ticked up on the month. Wages, fuel and transport costs were cited as the main sources of higher costs by respondents. Firms also continued to raise prices for customers, but the output price index was little changed on the month.

"Business sentiment about the prospects for activity over the coming 12 months improved, with the index rising to a 5-month high. Rising customer demand amid economic recovery were cited as key sources of optimism in July."

AIB Ireland Services Business Activity Index







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Overview

Faster growth in new business

12-month outlook highest since February

Outstanding business rises at strongest rate in ten months

Tourism & Leisure.

The headline figure is the AIB Ireland Services Business Activity Index, a diffusion index calculated from a question that asks for changes in the volume of business activity compared with one month previously. The index is the sum of the percentage of 'higher' responses and half the percentage of 'unchanged' responses. The index therefore varies between 0 and 100, with a reading above 50 indicating an overall increase compared to the previous month, and below 50 an overall decrease.

The AIB Services Business Activity Index fell to 53.6 in July, from to 54.2 in June, signalling the slowest increase in Irish service sector activity for three months. The pace of expansion was slightly below the trend for 2024 so far (53.9), and even weaker than the long-run series average since 2000 (55.1). The current expansionary sequence was extended to three years and five months, although the rate of growth has weakened three times in the past four months.

Three of the four sub-sectors registered higher activity in July. Financial Services (58.1) remained the fastest-growing sector followed by Technology, Media & Telecoms (55.6), with the former the top-ranked sector in seven of the past eight months. Business Services (51.7) posted the weakest increase in activity in five months while Transport, Tourism & Leisure (47.4) registered a second successive contraction.

Demand for services in Ireland continued to rise in July, extending the current sequence of demand growth that began in March 2021. New business was linked to new customers, new projects and acquisitions. Moreover, the rate of growth accelerated in the latest period, returning to the long-run

trend. This was despite the weakest rise in international new business since last November. In terms of total new work, Technology, Media & Telecoms recorded the steepest increase in July, while a decline was indicated in Transport, Tourism & Leisure.

The combination of faster growth in new business but a softer increase in total activity translated into a stronger build-up in the level of incomplete work held at Irish service providers, the most notable since last September. All four sub-sectors registered higher outstanding work.

The stronger increase in outstanding business occurred despite a faster rise in services employment. Having risen at the weakest rate in over three years in June, the pace of job creation picked up in July but was still slower than the long-run survey average. This mainly reflected another decline in Transport, Tourism & Leisure, the steepest in six months.

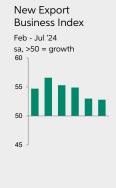
Overall cost inflationary pressures were in line with the long-run survey average in July, with further reports of wages, fuel and shipping rising in price. The rate of inflation edged up since June, mostly due to the trends in Transport, Tourism & Leisure and Financial Services, but was among the weakest in three years. Charge inflation was little-changed since June and remained well above the long-run trend.

Faster growth of both new and outstanding business lifted companies' forecasts for activity over the next 12 months. Overall sentiment was the strongest since February and above the long-run survey trend. Firms linked confidence to an economic recovery, new clients, exports, domestic tourism, marketing campaigns, new markets and investment in staff.



Business Activity Index Feb - Jul '24 sa, >50 = growth

New Business Index Feb - Jul '24 sa, >50 = growth 60 ¬



Activity and demand

Business activity

Total activity in the Irish services sector rose at the slowest pace in three months in July. The rate of expansion was slightly below the average for 2024 so far, and even weaker than the long-run survey trend. Financial Services was the fastest-growing sector for the seventh time in the past eight months with insurance reported as a key growth area - while Transport, Tourism & Leisure recorded another decline in activity.

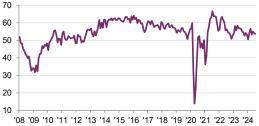
New business

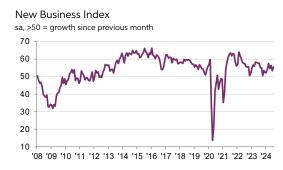
The volume of new business received by Irish services firms continued to expand in July, linked to new customers, new projects and acquisitions. The rate of expansion accelerated from June's five-month low, and was broadly in line with the long-run average. Technology, Media & Telecoms led during the month, while there was a drop in new business in Transport, Tourism & Leisure for the first time in six months.

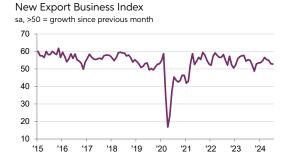
New export business

The level of new business from international markets increased for the ninth month running in July, with the fastest growth in Financial Services. The overall rate of growth was the slowest in 2024 so far, however, as Transport, Tourism & Leisure posted a contraction.

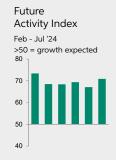
Business Activity Index sa, >50 = growth since previous month 60 50







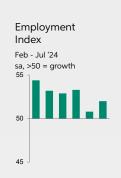
Business expectations



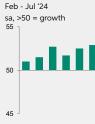
The 12-month outlook for services activity in Ireland remained positive at the start of the second half of 2024, linked to an economic recovery, new clients, exports, domestic tourism, marketing campaigns, new markets and investment in staff. The Future Activity Index rose to a five-month high, indicating stronger optimism. Expectations strengthened notably since June in Business Services and Transport, Tourism & Leisure.







Outstanding Business Index



Employment and capacity

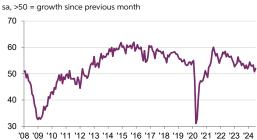
Employment

The latest data indicated another increase in Irish services employment. The rate of growth picked up since June, which was the weakest in the current period of job creation that began in March 2021. Companies reported taking on full time staff and efforts to replace leavers. Three of the four monitored sectors posted faster increases in headcounts, led by Financial Services, while in Transport, Tourism & Leisure, a sharper decline in staffing was indicated.

Outstanding business

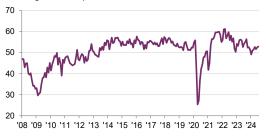
Service providers in Ireland reported a build-up in the level of outstanding work for the sixth month running in July. The rate of growth accelerated since June to the strongest since last September. Outstanding business increased most in Technology, Media & Telecoms and Transport, Tourism & Leisure.

Employment Index



Outstanding Business Index

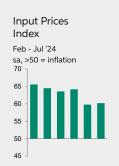
sa, >50 = growth since previous month











Prices Charged Index Feb - Jul '24 sa, >50 = inflation

Prices

Input prices

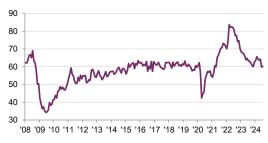
Average input prices in the service sector rose in July, extending the current sequence of inflation to over four years. Wages, fuel and freight costs remained the key drivers of cost inflation. The overall rate of inflation was in line with the long-run survey average, and the second-weakest in 2024 so far. Transport, Tourism & Leisure reported the strongest cost pressures in July and Business Services the weakest.

Prices charged

Service sector companies continued to raise their prices charged in July as they passed higher costs on to clients. The rate of inflation was little-changed from June's seven-month low, but remained well above the long-run survey average. As was the case in June, charge inflation was strongest in Financial Services and weakest in Business Services.

Input Prices Index

sa, >50 = inflation since previous month



Prices Charged Index

sa, >50 = inflation since previous month









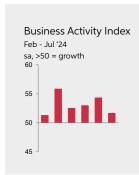
Services sub-sectors

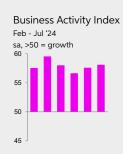
Business Services

Financial Services

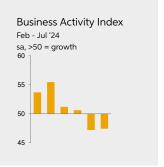
Technology, Media & **Telecoms**

Transport, Tourism & Leisure









Business Services registered the slowest growth in activity for five months in July but a faster rise in new business. Jobs and outstanding workloads both increased further, while input prices and charges rose at faster rates. The 12-month outlook improved.

Financial Services posted the fastest activity growth among the four sectors for the seventh time in eight months, and the strongest rate of job creation. It also posted the sharpest rise in charges among the sectors amid a sharp increase in new business.

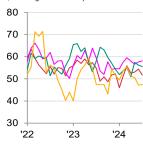
Technology, Media & Telecoms (TMT) was the second-fastest growing sector in July for both activity and jobs, and led the rankings in terms of new business growth. Expectations for activity remained strong. Input price and charge inflation both eased during the month.

Transport, Tourism & Leisure posted a further decline in activity in July, and the first drop in new work in six months. Employment was down for the third month running although the 12-month outlook strengthened. Price pressures picked up slightly.

📕 Business Services 📕 Financial Services 📕 Technology, Media & Telecoms 📙 Transport, Tourism & Leisure

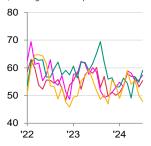
Business Activity Index

sa, >50 = growth since previous month





sa, >50 = growth since previous month

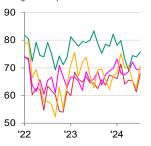


New Export Business Index sa, >50 = growth since previous month

70 65 60 55 50 45 40 '22 '23 '24

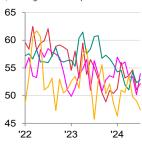
Future Activity Index

>50 = growth expected over next 12 months



Employment Index

sa, >50 = growth since previous month



Outstanding Business Index sa, >50 = growth since previous month

70

40

'22

65 60 55 50 45

'23

'24

Input Prices Index sa, >50 = inflation since previous month

50

'22

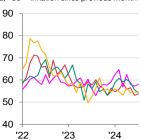
100 90 80 70 60

'23

'24

Prices Charged Index

sa, >50 = inflation since previous month







AIB Ireland Composite PMI®

Renewed manufacturing growth boosts Irish economy in July

Irish private sector output increased in July, having been broadly unchanged in June. The AIB Ireland Composite PMI® Output Index* rose to 52.2, from June's 50.1, slightly above the average for 2024 so far of 51.9. The resumption in growth reflected a renewed rise in manufacturing production, while services activity increase at the slowest rate in three months.

Incoming new business expanded moderately, reflecting a faster rise in demand for services and a softer decrease in manufacturing new orders. The rate of employment growth picked up from June's 40-month low.

Input price inflation accelerated to a four-month high in July, but remained slightly below the long-run series average. In contrast, output price inflation eased but remained well above the historic trend.

Composite Output Index

sa, >50 = growth since previous month



Sources: AIB, S&P Global PMI.

*Composite PMI indices are weighted averages of comparable manufacturing and services PMI indices. Weights reflect the relative size of the manufacturing and service sectors according to official GDP data

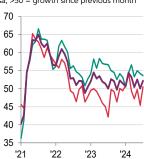
■ Composite

Manufacturing

Services

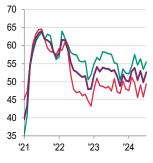
Output Index

sa, >50 = growth since previous month



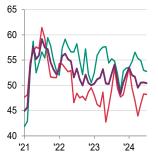
New Business Index

sa. >50 = growth since previous month



New Export Business Index

sa. >50 = growth since previous month



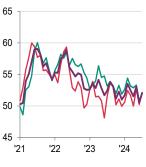
Future Output Index

>50 = growth expected over next 12 months



Employment Index

sa, >50 = growth since previous month



Outstanding Business Index sa, >50 = growth since previous month

60 55 50



Input Prices Index

sa. >50 = inflation since previous month



Output Prices Index

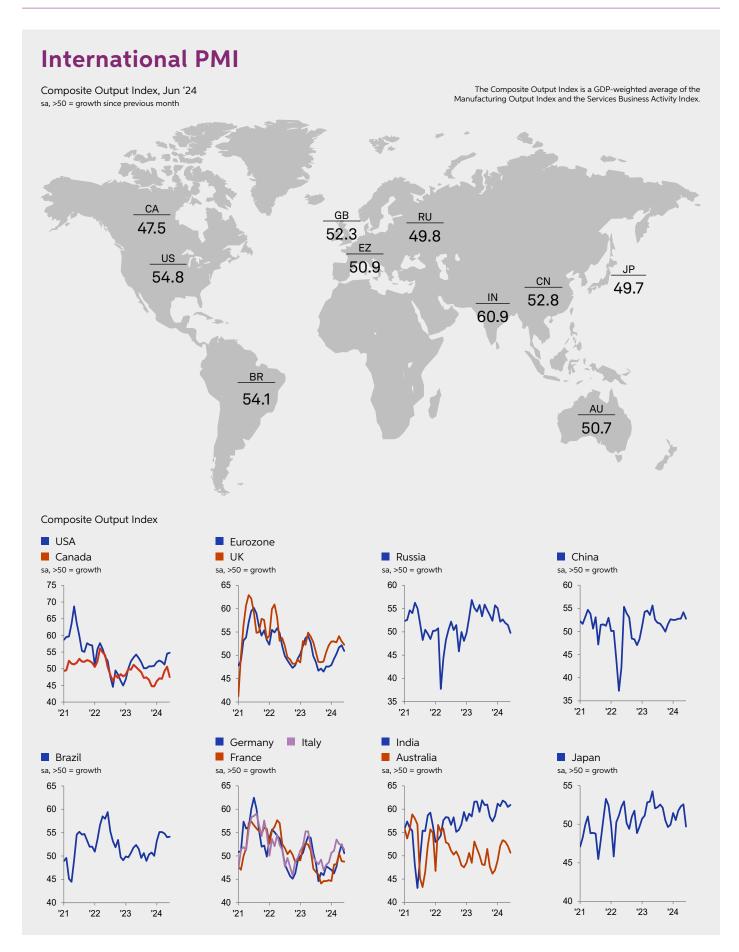
sa. >50 = inflation since previous month

















Survey methodology

The AIB Ireland Services PMI® is compiled by S&P Global from responses to questionnaires sent to a panel of around 400 service sector companies. The sectors covered include consumer (excluding retail), transport, information, communication, finance, insurance, real estate and business services. The panel is stratified by detailed sector and company workforce size, based on contributions to GDP. Data collection began in May 2000.

Survey responses are collected in the second half of each month and indicate the direction of change compared to the previous month. A diffusion index is calculated for each survey variable. The index is the sum of the percentage of 'higher' responses and half the percentage of 'unchanged' responses. The indices vary between 0 and 100, with a reading above 50 indicating an overall increase compared to the previous month, and below 50 an overall decrease. The indices are then seasonally adjusted.

The headline figure is the Services Business Activity Index. This is a diffusion index calculated from a question that asks for changes in the volume of business activity compared with one month previously. The Services Business Activity Index is comparable to the Manufacturing Output Index. It may be referred to as the 'Services PMI' but is not comparable with the headline manufacturing PMI figure.

The Composite Output Index is a weighted average of the Manufacturing Output Index and the Services Business Activity Index. The weights reflect the relative size of the manufacturing and service sectors according to official GDP data. The Composite Output Index may be referred to as the 'Composite PMI' but is not comparable with the headline manufacturing PMI figure.

Underlying survey data are not revised after publication, but seasonal adjustment factors may be revised from time to time as appropriate which will affect the seasonally adjusted data series.

For further information on the PMI survey methodology, please contact economics@spglobal.com.

Survey dates

Data were collected 11-26 July 2024.

Survey questions Services sector

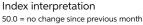
Business Activity New Business New Export Business Future Activity

Employment Outstanding Business Input Prices

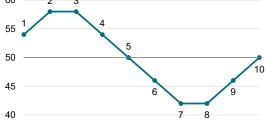
Prices Charged

Index calculation

% "Higher" + (% "No change")/2







- 1 Growth
- 2 Growth, faster rate
- 3 Growth, same rate
- 4 Growth, slower rate 5 No change, from growth
- 6 Decline, from no change
- 7 Decline, faster rate
- 8 Decline, same rate
- 9 Decline, slower rate
- 10 No change, from decline

Sector coverage

Services PMI data include responses from companies operating in sectors classified according to the following ISIC Rev.3 codes:

- 55 Hotels & Restaurants
- 60 Land Transport and Pipelines 61 Water Transport
- 62 Air Transport
- Supporting Transport Activities 63
- Post and Telecommunications

- 66 Insurance and Pensions
- Other Financial Services
- 70 Real Estate
- 71 Renting of Goods Computer Services 72
 - Research and Development
- Other Business Activities

- 80 Education
- 91 Membership Organisations
- Recreational, Cultural and Sporting Activities
- Other Service Activities







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