



24th October 2023

AIB supporting customers impacted by Storm Babet

AIB Group is supporting customers affected by the recent severe rain and flooding in the South of the country, with Cork particularly impacted.

The local AIB branch team in Midleton is encouraging both personal and business customers to call in to their local branches or contact them for support on dedicated helplines.

AIB Group has set up separate helplines for AIB, EBS and Haven customers. These lines, which will be open Monday to Sunday 9am to 5pm including the upcoming Bank Holiday, are detailed below:

- **AIB:** 0818 303 034
- **EBS:** 0818 300 106
- **Haven:** 0818 303 415

The supports available range from short-term facilities like overdrafts and business credit lines to the provision of long-term solutions, all depending on the individual customer's requirements.

Storm Babet caused heavy rain and severe flooding across many counties with Midleton in east Cork particularly hard hit.

Many of AIB's colleagues showed their support for their communities by visiting local shops and business premises offering their assistance and providing help with the clean-up of their town. They continue to be available to provide financial support, solutions and advice as impacted customers consider their next steps.

Noreen Walsh, Head of AIB Cork, said: "We are very conscious that the flooding in the South of the country has had a devastating impact on some of our customers, particularly in Midleton. Our teams have been on the ground supporting our communities in the aftermath of Storm Babet. We are encouraging any personal and business customers who have been impacted by the recent floods to drop in to their local branch or call our dedicated helplines if they wish to discuss how we can support them in the period ahead."

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Ends