



22nd August 2024

Don't Panic - how to ensure you've no Trouble over Coldplay tickets

With Clocks ticking to the gathering of 320,000 Coldplay fans in Croke Park this day next week, from August 29th to September 2nd, and tickets sold out, AIB is issuing advice on how to ensure customers don't find themselves in Trouble and their money Lost to last minute ticket scammers.

While fans may have a Head Full of Dreams about nabbing hard-to-find Coldplay tickets, AIB is urging them not to have A Rush of Blood to The Head in dealing with ticket scammers who'll take their money at the Speed of Sound.

How to ensure you're not scammed for tickets

There's typically a rise in the amount of ticket scams in the lead up to large events. Here are some top tips to avoid being scammed:

- Ticketmaster now offers a resale facility through its website where purchasers can buy tickets that legitimate holders are selling. Prospective gig goers can keep an eye on the site in the days leading up to the concert.
- Be wary of tickets being sold across social media or advertising platforms along with increased ticket prices.
- Don't pay for tickets by way of bank transfer or card with the promise that the tickets will then be delivered. Often, the tickets will never arrive, or a fake ticket will be sent.
- If you are purchasing tickets, ensure they are transferred to you through the ticket transfer option on Ticketmaster.

AIB's Head of Financial Crime Mary McHale said "We all know what it's like when we haven't been able to secure tickets for a big event or concert and the closer we get to the event, the more the fear of missing out grows. But that shouldn't mean that we have a rush of blood to the head and hand over hard earned money to strangers online. Concert tickets can be really expensive, and it's important to protect yourself by only buying them from a verified source. At AIB, we have a strong record in protecting our customers from fraud, and we're constantly updating and improving our fraud monitoring and prevention systems. If you have fallen victim to a ticket scam, ensure you report it to your bank and the Gardai."

ENDS.

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