

Investor Presentation – AT1



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sell or offer the Securities (or any beneficial interest therein) to retail clients (as defined in MiFID II); or

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# AT1 – Transaction overview

AIB Group plc

## **Executive summary**



## Offering summary

- PerpNC [•] €[•] Fixed Rate Reset Additional Tier 1 Perpetual Contingent Temporary Write-Down Securities
- Issued by AIB Group plc (HoldCo), in line with group structure and resolution strategy
- Semi-annual, discretionary, non-cumulative coupons
- 6 month par call before the First Reset Date
- 7.0% CET1 trigger
- Expected AT1 rating: Ba3 by Moody's

## Issuance rationale

- The transaction is part of AIB's ongoing capital management and fulfilment of its current and future capital requirements
  - AIB is committed to optimising its capital structure at AIB Group plc (HoldCo)
  - Eligible towards AIB's leverage ratio as well as MREL resources

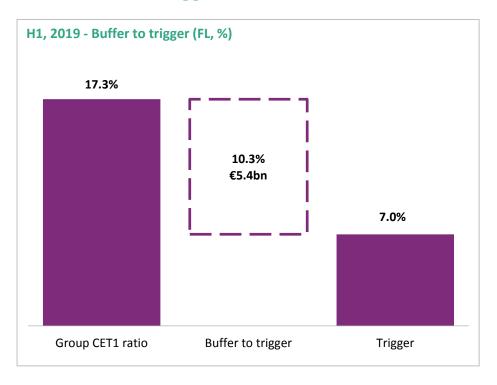
## Investment thesis

- Leading Irish bank in a growing economy, well positioned and planning for the future
- Strongly capitalised with resilient buffer to principal and coupon risks CET1 fully loaded 17.3% and transitional 20.3% at H1 2019
  - <u>H1 2019:</u> CET1 buffer to trigger of 10.3% / €5.4bn (FL) and 13.3% / €7bn (Trans)
  - <u>H1 2019:</u> CET1 headroom to MDA of 3.9% / €2.1bn (FL) and 6.6% / €3.5bn (Trans)
- Improving asset quality with 22% NPE reduction in H1 2019 to €4.7bn (7.5% gross loans)
- Sustainable business model with continued growth in performing loan book and new lending
- Strong liquidity position, diversified sources of funding and smooth maturity profile

## Mitigating principal write-down risk

# AIB

#### Robust buffer to trigger

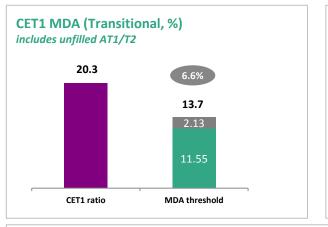


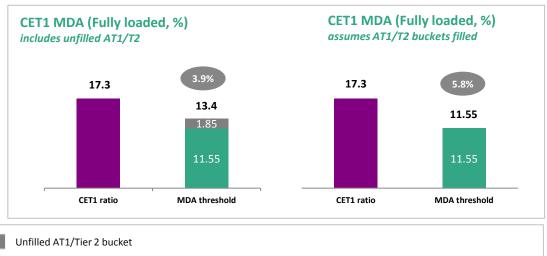
- Capital position remains particularly strong at 17.3% CET1 fully loaded (20.3% CET1 transitional) at H1 2019
- Temporary write-down loss absorption mechanism
- 7.0% CET1 trigger
- Distance to trigger 10.3% / €5.4bn buffer based on fully loaded H1 2019 CET1 ratio of 17.3%
  - On a transitional basis, distance to trigger 13.3% /
     €7bn buffer from H1 2019 CET1 ratio of 20.3%

## Mitigating distribution risk

# AIB

### Very strong buffers to MDA and robust ADI capacity







- Very strong buffers to MDA:
  - <u>H1 2019 CET1 Transitional 20.3%:</u> CET1 buffer to MDA of 6.6% / €3.5bn (Trans) which includes AT1/T2 unfilled portion of 2.13%
  - <u>H1 2019 CET1 Fully loaded 17.3%:</u> CET1 buffer to MDA of 3.9% / €2.1bn (FL) which includes AT1/T2 unfilled portion of 1.85%. If the AT1/T2 buckets were filled the buffer would increase to 5.8% / €3bn (FL)
- Overtime AIB intends to fill its AT1 and Tier 2 buckets at AIB Group plc (HoldCo) in order to optimise its use of CET1
- Robust ADI capacity in excess of €5bn as at H1 2019
- AIB currently intends to give due consideration to the capital hierarchy in the face of possible distribution restrictions stemming from MDA or ADI limitations. However, it may deviate from that approach in its sole discretion

# SREP – minimum CET1 requirement



Minimum CET1 requirement 11.55% - FY 2019

SREP – CET1 requirements (%)	FY 2019	FY 2020	FY 2021
Pillar 1 – CET1	4.5	4.5	4.5
Pillar 2 requirement (P2R)	3.15	3.15	3.15
Capital conservation buffer (CCB)	2.5	2.5	2.5
Other systemically important institution (OSII)	0.5	1.0	1.5
Counter cyclical buffer (CCyB) (1)	0.9	0.9	0.9
CET1	11.55	12.05	12.55

<sup>(1)</sup> CCyB rate for Ireland is 1%, this equates to a Group requirement of 0.7%; the rate for the UK is 1%, this equates to a Group requirement of 0.2%

# **Summary Term Sheet**

¥	
AlB	

Issuer	AlB Group plc	
Description	Fixed Rate Reset Additional Tier 1 Perpetual Contingent Temporary Write Down Securities (the "Securities")	
Ranking Direct, unsecured, unguaranteed and deeply subordinated obligations of the Issuer and rank pari passu, without any preference, among the		
Exp. Issue Ratings	Ba3 by Moody's	
Currency / Size	■ EUR [●] million	
Maturity	■ Perpetual Non-Call [●]	
Optional Redemption	The Issuer may, in its sole and full discretion but subject to conditions redeem all (but not some only) of the Securities on (i) the date falling 6 months prior to the First Reset date and any date thereafter up to and including the [●] 20[25] (the "First Reset Date or (ii) on any Interest Payment Date thereafter, in each case at their Prevailing Principal Amount together with interest accrued and unpaid	
Interest	■ The Securities will bear interest on their Prevailing Principal Amount: (a) from (and including) the Issue Date to (but excluding) the First Reset Date, at the rate of [●] per cent. per annum; and (b) thereafter, at the relevant 5-year mid-swap rate and the Margin (reset on each Reset Date), in each case payable semi-annually in arrears	
Interest Cancellation	<ul> <li>The Issuer may elect at its sole and full discretion to cancel (in whole or in part) on a non-cumulative basis the interest otherwise scheduled to be paid on any Interest Payment Date</li> <li>Under the Regulatory Requirements, the Issuer may elect to pay interest only to the extent that it has Distributable Items</li> <li>In addition, the Issuer is also required to cancel any Interest in the event of a Winding-Up or if and to the extent that payment of such interest would cause the Maximum Distributable Amount to be exceeded or if directed by the Competent Authority to exercise its discretion to cancel interest</li> </ul>	
Write Down	If, at any time, AIB Group plc or the Competent Authority determines that that the CET1 Ratio of the Group has fallen below 7.0%, the Issuer shall reduce the then Prevailing Principal Amount of each Security by the Write Down Amount necessary to restore the CET1 ratio to 7.0%	
Write up	To the extent permitted by Regulatory Capital Requirements and subject to the Maximum Distributable Amount not being exceeded thereby, the Issuer shall have full discretion to reinstate any portion of the principal amount of each Security which has been Written Down and which has not previously been Written Up, subject to certain conditions including the Maximum Write Up Amount.	
Early Calls	The Issuer may, in its sole and full discretion but subject to conditions including obtaining prior Supervisory Permission, redeem all (but not some only) of the Securities at any time if a Tax Event or a Capital Disqualification Event has occurred and is continuing, in each case, at their Prevailing Principal Amount together with interest accrued and unpaid	
Governing Law	Laws of Ireland	
Listing / Denom.	■ Euronext Dublin – GEM / €200k See Preliminary Listing Particulars dated [•] 2019 for detailed terms and conditions	



# Key Financials – H1 2019

AIB Group plc

## Financial highlights H1 2019

# AIB

### Solid operational and financial performance

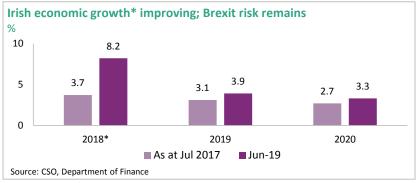
- Pre-exceptional PBT €567m
- NIM 2.46%; widening spread between customer loans and deposits
- Costs €744m, up 6% year on year; renewed focus on cost discipline
- New lending €6bn up 8%; mortgage lending up 8%
- NPE<sup>(1)</sup> €4.7bn (7.5% of gross loans), reduced by €1.4bn (22%) in H1 2019
- CET1 (FL) 17.3%; solid underlying profit generation supporting growth and capital return
  - Indicative TRIM impact for AIB mortgage model estimated c. 90bps
- MREL issuance €3.3bn to date; well-positioned to meet expected MREL requirement

<sup>(1)</sup> NPE exclude c.€0.2bn of off-balance sheet commitments

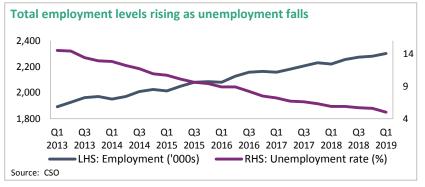
## Growing Irish economy

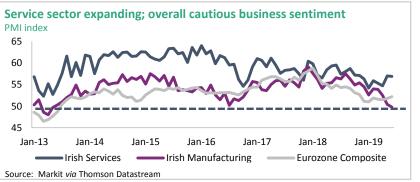
# AIB

#### Continuing positive market dynamic







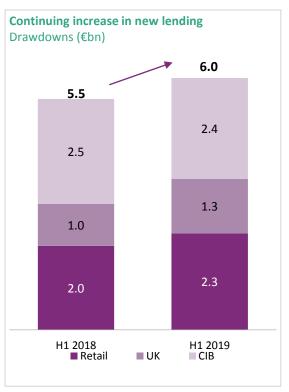


GDP forecasts used, however note that GDP can be distorted due to the impact of multi-national sector in Ireland. Modified final domestic demand in 2018 was 4.8%

## Delivering continued momentum



### Increased new lending; leading market shares







<sup>(1)</sup> Excludes UK

<sup>(2)</sup> Mortgage new lending flow based on BPFI industry drawdown data to end June 2019

### Income statement



### Pre-exceptional PBT €567m; underlying business performing well

Summary income statement (€m)	H1 2019	H1 2018*
Net interest income	1,050	1,049
Other income	319	322
Total operating income	1,369	1,371
Total operating expenses (1)	(744)	(702)
Bank levies and regulatory fees	(58)	(40)
Operating profit before provisions	567	629
Net credit impairment (charge) / writeback	(9)	142
Associated undertakings & other	9	5
Profit before exceptionals	567	776
Exceptional items	(131)	(14)
Profit before tax from continuing operations	436	762
Metrics	H1 2019	H1 2018*
Net interest margin (NIM)	2.46%	2.50%
Cost income ratio (CIR) (1)	54%	51%
Return on tangible equity (RoTE)	7.9%	15.2%
Return on assets (RoA)	0.8%	1.4%
Earnings per share (EPS)	12.6c	23.3c

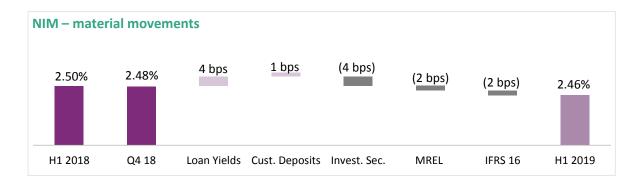
- Net interest income stable
- Other income €319m fees and commissions up 6%
- Operating expenses €744m; renewed focus on cost discipline
- Net credit impairment €9m charge returning to a more normalised cost of credit

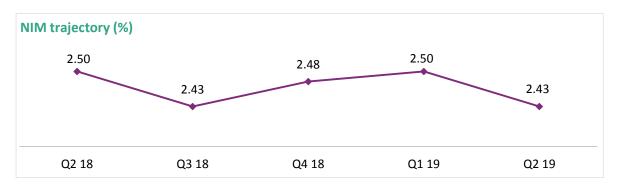
<sup>\*</sup> H1 2018 has been re-presented following the implementation of IFRS 9, income on cured loans without financial loss is now reported with credit impairments; previously reported in interest income (H1 2019: €18m, H1 2018: €12m)

<sup>(1)</sup> Excludes exceptional items, bank levies and regulatory fees

# Net interest margin (NIM)

# In excess of 2.40%+ medium-term target







- NIM 2.46%
- Higher loan yields (3.47%) offset by
  - lower investment securities yields
  - cost of MREL issuance
  - IFRS 16 lease impact

- Q2 exit NIM 2.43% reflects cost of MREL and impact of excess liquidity
- Management actions continue to address excess liquidity

## Other income

# AIB

### Net fee and commission income, up 6%



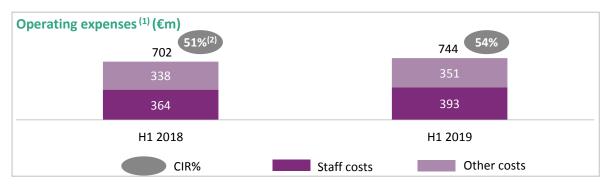
Other income (€m)	H1 2019	H1 2018
Net fee and commission income	230	217
Other business income	14	39
Business income	244	256
Gains on disposal of investment securities	39	16
Realisation of cash flows on restructured loans	28	40
Other gains / losses	8	10
Other items	75	66
Total other income	319	322

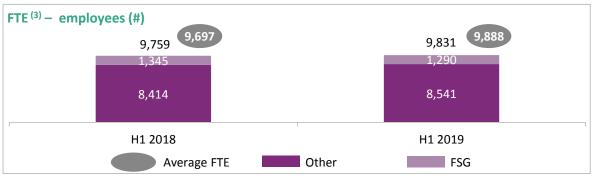
- Fees and commissions €230m, up 6% year on year
  - customer accounts and credit related fee income increase driven by higher volumes of transactions
- Other items €75m
  - higher income from gains on disposal of investment securities partially offset by lower realisation of cash flows on restructured loans

### Costs



#### Renewed focus on cost discipline





- Costs €744m, up 6% year on year
- Factors impacting costs:
  - wage inflation 3% and higher average FTE
  - elevated cost of our work out unit
  - increased depreciation from investment programme
  - cost of heightened regulatory requirement and oversight
- Exceptional items €131m primarily include:
  - restitution costs €102m
  - provision for fines €43m (incl. tracker mortgage examination enforcement €35m)

- 1) Excluding exceptional items, bank levies & regulatory fees
- 2) H1 2018 has been re-presented following the implementation of IFRS 9, income on cured loans without financial loss is now reported within credit impairments; previously reported in interest income
- 3) Period end

## Balance sheet



### New lending growth supported by strong liquidity and capital ratios

Balance sheet (€bn)	Jun 2019	Dec 2018
Performing loans	58.0	56.8
Non-performing loans	4.7	6.1
Gross loans to customers	62.7	62.9
Expected credit loss allowance	(1.6)	(2.0)
Net loans to customers	61.1	60.9
Investment securities	17.1	16.9
Loans to banks	10.6	8.0
Other assets	6.8	5.7
Total assets	95.6	91.5
Customer accounts	69.5	67.7
Deposits by central banks / banks	1.0	0.8
Debt securities in issue	6.9	5.7
Other liabilities	4.2	3.4
Total liabilities	81.6	77.6
Equity	14.0	13.9
Total liabilities & equity	95.6	91.5

Key capital metrics	Jun 2019	Dec 2018
CET1 ratio (FL)	17.3%	17.5%
Leverage ratio (FL)	9.8%	10.1%

- Performing loans increased €1.2bn
- Sustainable new lending exceeding redemptions
- Loans to banks increased €2.6bn impacted by excess liquidity due to increase in customer accounts and MREL issuance
- Customer accounts up €1.8bn

# Gross performing loans



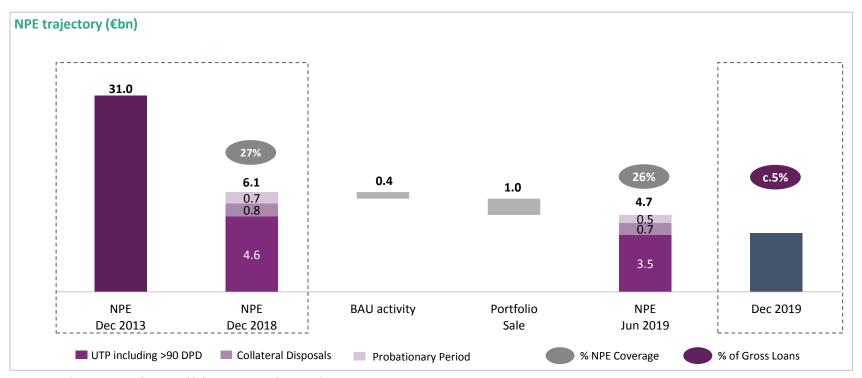
#### Growing at sustainable levels; €1.2bn increase



## Momentum in NPE reduction continues



NPE ratio 7.5%; on track to reach 2019 target of c.5%

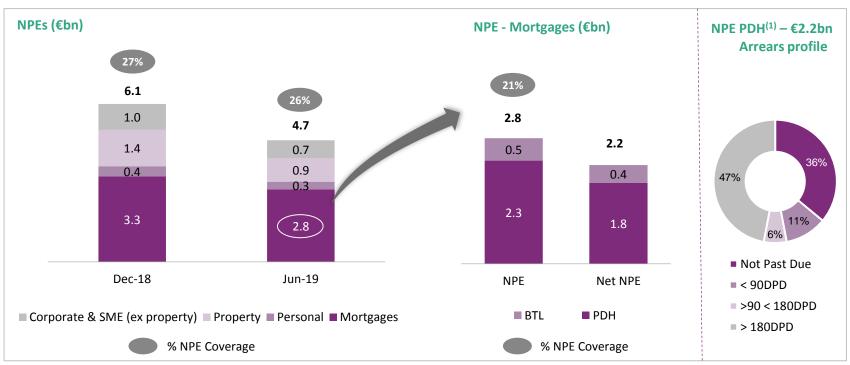


Note: BAU = business as usual; UTP = unlikely to pay; DPD = days past due

## Momentum in NPE reduction continues



Progress in mortgages – 47% not past due / <90 DPD



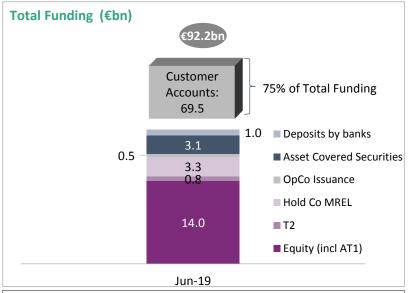
(1) Excludes UK

Note: PDH = primary dwelling home; BTL = Buy-to-let; DPD = days past due

# Funding structure



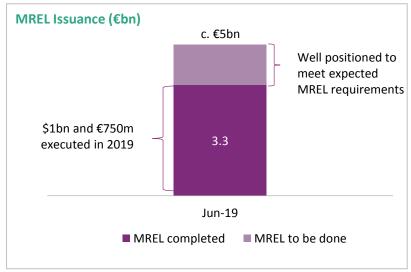
### €3.3bn MREL issuance complete; investment grade maintained



Liquidity Metrics (%)	Jun 2019	Dec 2018
Loan to deposit ratio (LDR)	88	90
Liquidity coverage ratio (LCR)	141	128
Net stable funding ratio (NSFR)	127	125

#### **MREL** requirement

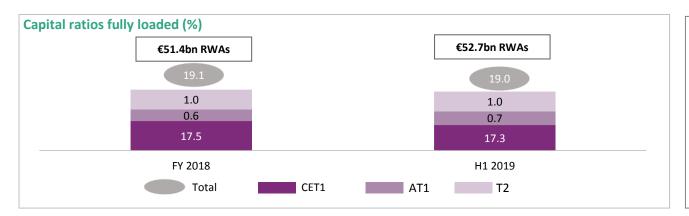
- MREL requirement 28.22% (based on FY 2017 RWAs) by 2021
- Likely increase in MREL requirement due to regulatory effects such as increase in RWAs (TRIM c. €2bn)



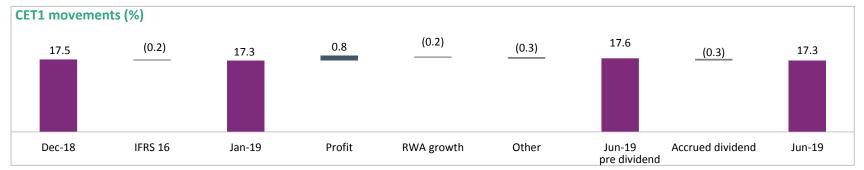
# Capital ratios

# AIB

### Solid capital position



- CET1 17.3% reflects solid profit generation +80bps
- TRIM impact
  - AIB Mortgage model impact estimated c.90bps CET1
  - Corporate model no update
- Calendar provisioning assessing impact



Note: The capital ratios reflect the 30 June 2019 interim profit for the Group. An application for the inclusion of 2019 interim profit in regulatory capital is being made under Article 26(2) of the Capital Requirements Regulation to the competent authority, namely, the European Central Bank

# **Credit ratings**



## Investment grade status for AIB Group plc

	Moody's	<b>Fitch</b> Ratings	STANDARD &POOR'S
AIB Group plc (HoldCo) Long term issuer rating	Baa3	BBB-	BBB-
Outlook	Positive	Positive	Stable
Investment grade	✓	✓	✓
AIB p.l.c. (OpCo) Long term issuer rating	А3	BBB-	BBB+
Outlook	Positive	Positive	Stable
Investment grade	✓	✓	✓

# 2017-2019 medium-term financial targets



### Focused on delivering sustainable performance

Metric	Medium-term targets	Targets	H1 2019	Commentary
Net interest margin	2.40%+	Maintain strong and stable NIM, 2.40%+	2.46%	Strong NIM, impact of excess liquidity and MREL
Cost income ratio	<50%	Below 50% by end 2019 reflecting robust and efficient operating model	54%	Renewed cost discipline; working towards <50% CIR
Fully loaded CET1 ratio	13.0%	Strong capital base with normalised CET1 target of 13%	17.3%	Solid capital base with capacity for shareholder returns, subject to Board & Regulatory approval
ROTE	10%+	10%+ return using (PAT – AT1 coupon + DTA utilisation) / (CET1 @13% plus DTA)	7.9%	Sustainable underlying profitability generating capital
Dividends	2016: €250 19%	Om	m E	Dividend reaching normalisation

Solid operational performance and normalising NPEs; moving our focus to returning excess capital



# Appendix

AIB Group plc



# Capital detail

## Transitional and fully loaded capital detail and ratios



Transitional capital ratios		
Risk weighted assets (€m)	Jun 19	Dec 18
Total risk weighted assets	52,803	51,596
Capital (€m)		
Shareholders equity excl AT1 and dividend	13,328	12,903
Regulatory adjustments	(2,606)	(1,994)
Common equity tier 1 capital	10,722	10,909
Qualifying tier 1 capital	263	235
Qualifying tier 2 capital	459	415
Total capital	11,444	11,559
Transitional capital ratios (%)		
CET1	20.3	21.1
AT1	0.5	0.5
T2	0.9	0.8
Total capital	21.7	22.4

Risk weighted assets (€m)	Jun 19	Dec 18	Movement
Credit risk	47,005	46,209	796
Market risk	437	371	66
Operational risk	4,700	4,624	76
CVA / other	661	392	269
Total risk weighted assets	52,803	51,596	1,207

Fully loaded capital ratios		
Risk weighted assets (€m)	Jun 19	Dec 18
Total risk weighted assets	52,669	51,439
Capital (€m)		
Shareholders equity excl AT1 and dividend	13,328	12,903
Regulatory adjustments	(4,195)	(3,910)
Common equity tier 1 capital	9,133	8,993
Qualifying tier 1 capital	324	316
Qualifying tier 2 capital	546	531
Total capital	10,003	9,840
Fully loaded capital ratios (%)		
CET1	17.3	17.5
AT1	0.7	0.6
T2	1.0	1.0
Total capital	19.0	19.1

Shareholders' Equity (€m)	
Equity – Dec 2018	13,858
Profit HY 2019	361
Investment securities & cash flow hedging reserves	246
Dividend	(461)
Other	(29)
Equity – Jun 2019	13,975
less: AT1	(494)
less: Accrued ordinary dividend	(153)
Shareholders' equity excl AT1 and dividend	13,328

## Loans to customers



### Summary of movement

€bn	Performing Loans	Non-Performing Loans	Loans to Customers
Gross loans (opening balance 1 Jan 2019)	56.8	6.1	62.9
New lending	6.0	-	6.0
Redemptions of existing loans	(4.8)	(0.5)	(5.3)
Disposals	-	(1.0)	(1.0)
Net movement to non-performing	(0.2)	0.2	-
Other movements	0.2	(0.1)	0.1
Gross loans (closing balance H1 2019)	58.0	4.7	62.7
Loss allowance	(0.4)	(1.2)	(1.6)
Net loans (closing balance H1 2019)	57.6	3.5	61.1

# Asset quality by portfolio



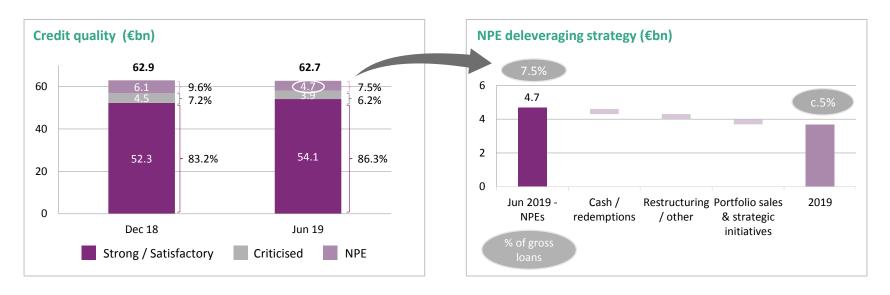
### Continued progress in NPE reduction across all asset classes

€bn	Mortgages	PDH	BTL	Personal	Property	Corporate & SME (ex Property)	Total
H1 2019							
Customer loans	31.7	28.9	2.8	3.0	7.8	20.2	62.7
of which NPEs	2.8	2.3	0.5	0.3	0.9	0.7	4.7
ECL on NPE	0.6	0.5	0.1	0.1	0.3	0.2	1.2
ECL / NPE coverage %	21	21	22	52	31	31	26
FY 2018	hvaana						
Customer loans	32.3	29.0	3.3	3.1	7.9	19.6	62.9
of which NPEs	3.3	2.5	0.8	0.4	1.4	1.0	6.1
ECL on NPE	0.6	0.5	0.1	0.2	0.4	0.4	1.6
ECL / NPE coverage %	20	20	20	50	29	36	27

# Asset quality

# AIB

### Improving asset quality in the loan book

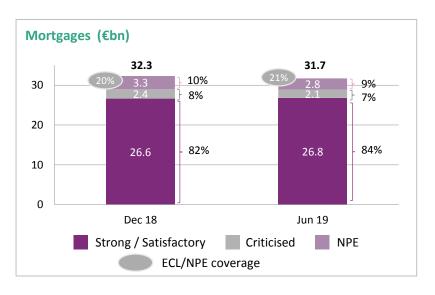


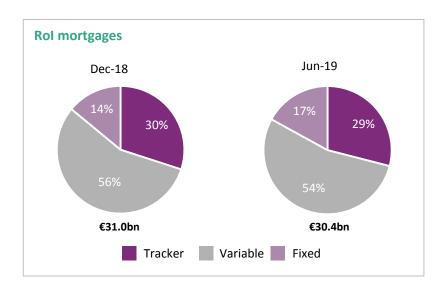
- 86% of the loan book is strong / satisfactory asset quality, up €1.8bn (+3.1%) from Dec 18
- 98% of new lending flow is strong / satisfactory asset quality
- Criticised loans €3.9bn include €1.3bn loans that are classified as 'criticised recovery'
- NPE deleveraging strategy delivering progress and on track to reach c. 5% by end 2019

## Mortgages

# AIB

#### Improving asset quality; lower NPE



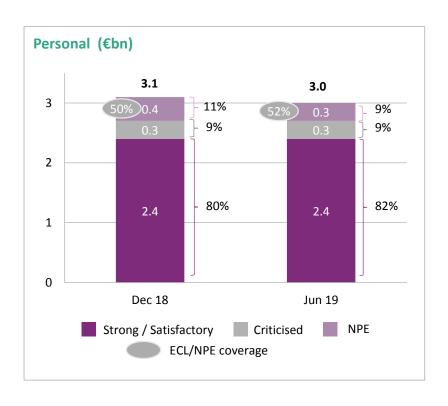


- Continued improvement in asset quality
- 84% of portfolio is strong / satisfactory, up 2% from Dec 18
- NPE 9% of portfolio, down from 10% at Dec 18, with coverage of 21%
- Weighted average LTV for new ROI mortgages 68%

## Personal

# AIB

#### Lower NPE

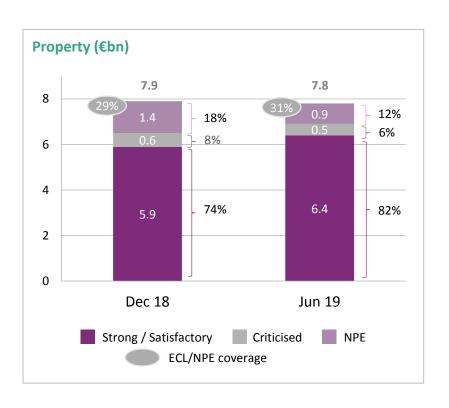


- Portfolio €3.0bn comprises €2.3bn loans and €0.7bn credit card facilities
- Demand remains strong, increased online approval through internet and mobile credit application activity
- NPE 9% of portfolio down from 11% at Dec 18 with coverage of 52%

# **Property**

# AIB

### Improving asset quality; lower NPE

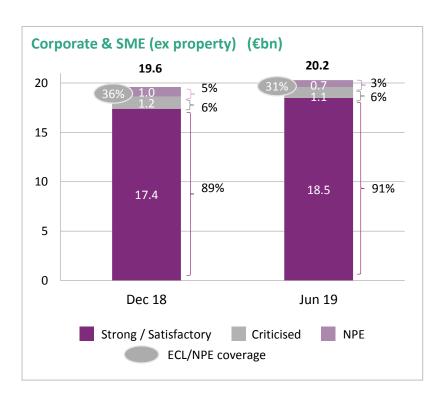


- Portfolio €7.8bn down €0.1bn (2%) due to continued restructuring, write-offs, repayments and the sale of a portfolio of loans
- 82% of the portfolio is strong / satisfactory, up 8% from Dec 18
- NPE 12% of portfolio down from 18% at Dec 18 with coverage of 31%
- Investment property €5.8bn (76% of the total portfolio)
   of which €4.6bn is commercial investment

# Corporate & SME (ex property)



#### Improvement in asset quality of new lending and reduction in NPE



- Portfolio €20.2bn, up €0.7bn
- Overall improvement in asset quality from upward grade migration in the portfolio and new lending exceeding repayments
  - 91% of the portfolio is strong / satisfactory
  - 3% of the portfolio is NPE, down 2% from Dec 18 with coverage of 31%

# Asset quality – internal credit grade by ECL staging

### Continued improvement in asset quality across all asset classes\*



H1 2019							Dec 2018			
€m	Stage 1	Stage 2	Stage 3	POCI	Total	Stage 1	Stage 2	Stage 3	POCI	Total
Strong	40,563	950	-	12	41,525	39,148	923	-	3	40,074
Satisfactory	11,173	1,332	-	2	12,507	10,923	1,262	-	-	12,185
Total strong / satisfactory	51,736	2,282	-	14	54,032	50,071	2,185	-	3	52,259
Criticised watch	1,059	1,491	-	-	2,550	1,226	1,596	-	1	2,823
Criticised recovery	105	1,236	-	6	1,347	184	1,509	-	5	1,698
Total criticised	1,164	2,727	-	6	3,897	1,410	3,105	-	6	4,521
NPE	122	-	4,317	207	4,646	212	-	5,541	227	5,980
Total customer loans	53,022	5,009	4,317	227	62,575	51,693	5,290	5,541	236	62,760

<sup>\*</sup> Excludes €127m loans FVTPL (Dec 18 €147m)

- Stage 1 loans €53bn increased €1.3bn from Dec 18, 98% are strong / satisfactory
- Stage 2 loans €5bn decreased €0.3bn from Dec 18, 46% are strong / satisfactory
- Stage 3 loans €4.3bn decreased €1.2bn due to continued restructuring, repayments and portfolio sales

# Loan book analysis

### Breakdown by sector and location



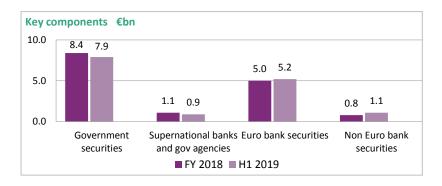


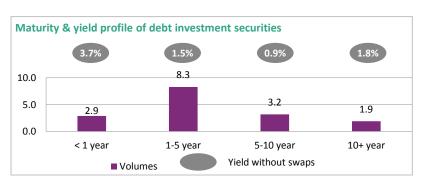
Concentration by location (%)	Jun 2019
Republic of Ireland	77
United Kingdom	14
North America	5
Rest of World	4
Total	100

### Investment securities

# AIB

### €16.3bn portfolio of debt securities







- €16.3bn up from €16.1bn
- €39m net gains from disposal of investment debt securities in H1 2019
- Average yield of 1.28%, down from 1.50% from HY 18
  - yield reducing as higher yielding assets mature
  - c. 70% of book maturing <5year</li>

# Average balance sheet

# AIB

#### NIM 2.46% H1 2019

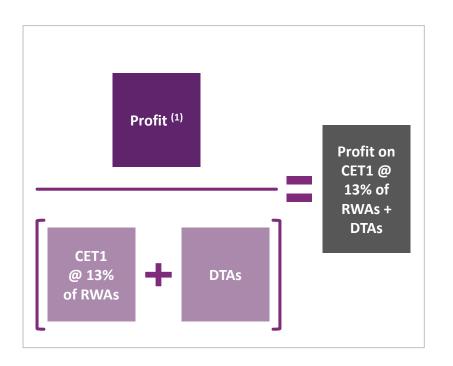
		H1 2019			H1 2018 <sup>(1)</sup>	
	Average Volume	Interest	Yield	Average Volume	Interest	Yield
	€m	€m	%	€m	€m	%
Assets						
Customer loans	61,577	1,058	3.47	60,728	1,038	3.45
Investment securities	16,666	106	1.28	15,238	113	1.50
Loans to banks	7,643	16	0.41	8,644	9	0.19
Interest earning assets	85,886	1,180	2.77	84,610	1,160	2.76
Non interest earning assets	7,932			7,181		
Total Assets	93,818	1,180		91,791	1,160	
Liabilities & equity						
Customer accounts	38,670	60	0.31	35,966	81	0.45
Deposits by banks	885	6	1.43	3,987	(4)	(0.20)
Other debt issued / other	6,090	41	1.37	4,868	18	0.75
Subordinated liabilities	796	16	4.00	794	16	3.99
Lease liability	448	7	3.10	_	_	_
Interest earning liabilities	46,889	130	0.56	45,615	111	0.49
Non interest earning liabilities	32,933			32,739		
Equity	13,996			13,437		
Total liabilities & equity	93,818	130	-	91,791	111	
Net interest income / margin	·	1,050	2.46		1,049	2.50

<sup>1)</sup> H1 2018 has been re-presented following the implementation of IFRS 9, income on cured loans without financial loss is now reported with credit impairments; previously reported in interest income

# Return on tangible equity



(PAT – AT1 coupon + DTA utilisation) / (FL CET1 @ 13% + DTA)



H1 2019	€m
PAT	361
(-) AT1 coupon	18
(+) DTA utilisation	28
Profit (numerator)	371
RWA	52,669
CET1 at 13% RWA	6,847
(+) DTA	2,676
Adjusted CET1 (denominator)	9,523
Average adjusted CET1 (denominator)	9,454
Profit on CET1 @ 13% of RWA+DTA	7.9% <sup>(2)</sup>

<sup>1)</sup> PAT – AT1 coupon + DTA utilisation = Profit

<sup>2)</sup> ROTE reflects a solid underlying performance depleted somewhat by one-off exceptional costs

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