

## **AIB Group**

Interim Results 2003



## Forward looking statements

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#### **EPS**

#### Why it is a more appropriate measure than profit before tax

- M&T / Allfirst merger completed on 1st April 2003
- Consideration was 22.5% of M&T plus US\$886m cash
- Had cash not been part of consideration, AIB would own c.29% of M&T
- Cash used to buy back 55.8m shares, costing €750m approx.
  - less capital at work in U.S. generating operating profits
  - number of shares reduced following buyback
  - profits spread over smaller share base

Earnings per share therefore the most accurate measurement of relative performance

## Earnings per Share

Reported adjusted earnings per share	58.5c*	<b>↓5</b> %
FRS 17, Govt levy, M&T restructuring	5.6c	
Excluding above items		<b>1</b> 4%

- EPS most accurate performance gauge because of cash element of M&T deal, share buybacks
- Currency translation impact of 4% on adjusted earnings per share
- After tax gain of €449m on Allfirst / M&T transaction not included in adjusted earnings

<sup>\*</sup> before goodwill amortisation



- Solid volume growth loans ↑ 9%\*, deposits ↑ 4%\*
- Good asset quality
- Strong growth in our Irish and British banking businesses
- Resilient performance in Capital Markets
- Share of M&T earnings plus buyback will be modestly earnings accretive in full year
  - integration on track

<sup>\*</sup> excludes the impact of currency movements



- Translation effect of stronger euro
- Weaker result in Poland
- ARK Life's non-recurring income from SSIAs in early part of 2002

- Income expected to grow faster than costs for 2003
- Underlying income ↑ 6%, costs ↑ 7% in H1
  - Income growth constrained by non-recurring SSIA effect
  - Good cost discipline in operating divisions
  - Investing for risk and Basel II / MIS benefits
  - Additional costs relating to the U.S.
- Full year cost growth expected to be around 6%



- Non-performing loans ↓ to 1.7% (2.0% at end 2002)
  - NPLs / total advances reduced in all divisions
  - Criticised advances / total advances reduced in all divisions
- Annual provision charge expected not to exceed 40 bps
- Prudent provision cover
  - Total provisions / NPLs 84%
  - General provisions / advances 67bps
- Fixed asset investment write-offs €9m, (€20m in first half 2002)

## Currency - a function of geographic diversity

- Active hedging policy and practice
- Significant euro appreciation
  - US dollar ↓ 18%
     Sterling ↓ 9%
     Polish zloty ↓ 14%
- Negative impact of depreciating currencies reduced EPS growth by 4%
- Expected full year currency effect 4% dilution



- Dividend ↑ 10%
- 28% of Allfirst consideration in cash; repatriation to shareholders in low rate environment
  - €742m repaid through buybacks
  - Further buybacks to be considered as part of ongoing capital management activities
- Strong capital ratios; Tier 1 7.7%, total 10.5%

## AIB Bank Republic of Ireland

- Profit ↑ 6%
  - Banking business ↑ 16%, Ark Life ↓ 48%
- Income ↑ 7%, costs ↑ 5%, cost / income ratio ↓ to 50%
- Service and value driving increased market share and offsetting impact of margin erosion
  - Significantly higher profit growth where customer portfolio managers in place for greater than 1 year
  - Buoyant activity in central customer facing units, direct channels and post office outlets
  - Significant volume increases
    - home mortgages ↑ 14%
    - other lending ↑ 13%
  - Strong pipeline in both business and personal markets

- Ending of SSIA campaign had a dramatic effect
  - Excluding SSIA income, operating profit unchanged
- Persistent low level of customer demand for investment products
- Strong growth in protection products
- Market repositioning well advanced
  - AIB / Ark Life distribution now integrated
  - Open product architecture in place Q3
  - Pension market position being reviewed



### AIB Bank Great Britain & Northern Ireland

- Profit ↑ 18% \*
- Income ↑ 10%\*, costs ↑ 8%\*,
  - cost / income ratio ↓ to 50%
- Strong volume growth,
  - loans ↑ 10%\*, deposits ↑ 11%\*
- Business pipeline underpins positive outlook



### AIB Bank Great Britain & Northern Ireland

## **Great Britain**

- Ongoing investment in business development capability, people and channels
  - 5 new offices opened, 40 new business development managers appointed
- Increasing recognition as bank of choice in selected segments, e.g., professional, not for profit, owner / managed businesses

### Northern Ireland

- Increasing market share in key product areas
  - mortgages, savings, business and personal lending



- Transition period Allfirst / M&T
  - 2003 / 2002 relative profit not comparable
- Successful merger integration
- Confident of rewarding partnership
- M&T Q2 results:
  - Net operating income ↑ 38%
  - Good progress on cost benefits, confident of \$100m annual cost reduction
  - Full year earnings expected to be in line with analysts' forecasts



- Profit ↑ 4%\*
  - Underlying cost/income ratio stable
  - Good cost management
- Continuing profit growth in Corporate Banking
  - Growing international presence
  - Strong growth in fee income
- Solid treasury performance, low risk utilisation
- Lower investment banking / asset management revenues
- Profit from relevant Polish activities now included

<sup>\*</sup> in base currency terms



- Profit ↓ 32%\*
- Underlying profit ↓ 19%\*\*
- Interest rate dichotomy
- Loan volumes unchanged
- Improving asset quality, provisions rate ↓ to 1.0%
- Non-interest income ↑ 7%
- Further 8% reduction in cost base to be made

<sup>\*</sup> in zloty terms and excluding goodwill

<sup>\*\*</sup> in zloty terms and excluding goodwill and other group adjustments

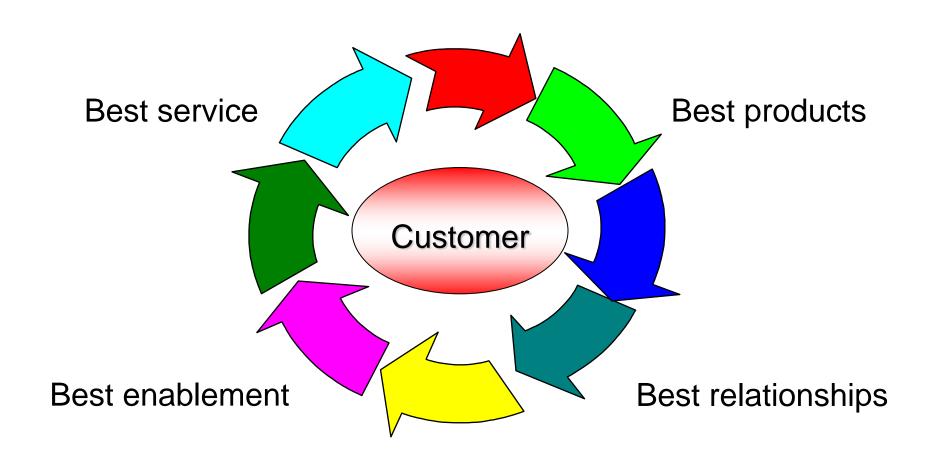


# AIB positioned in geographies that will outperform

%	2003	2004
USA	2.2	3.5
UK	1.8	2.6
Ireland	2.2	4.0
Poland	3.0	4.0
Eurozone	0.6	2.0
OECD	1.8	3.0



## Single customer centric strategic model





## Operating income

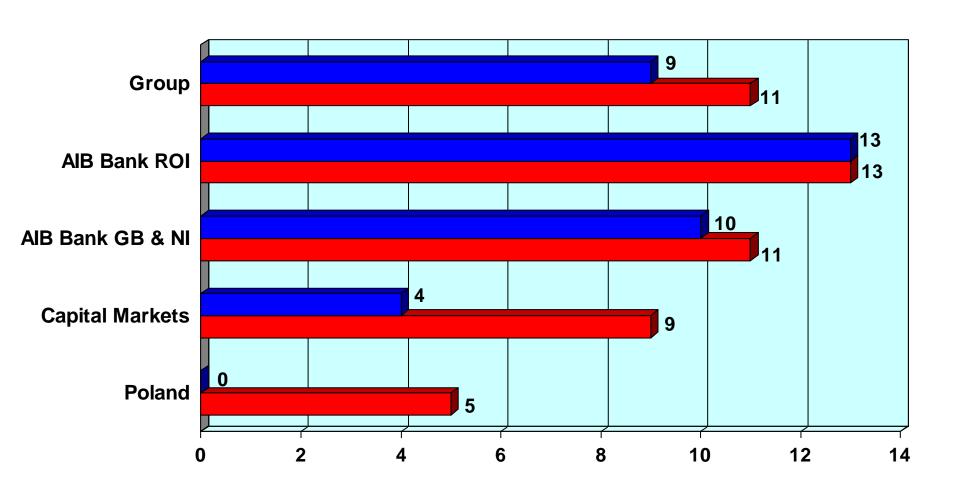
H1 2002	€m	H1 2003	Underlying change %*
917	Net interest income	919	5
29	Other finance income	7	-
549	Other income	562	7
<u>1,495</u>	Total operating income	1,488	6
38.6%	Other income ratio	38.2%	

- 10% increase in banking fees and commissions driven by strong loan growth and higher volumes of business
- Ark Life contribution down 48% on impact of SSIAs in H12002

## Risk weighted asset & loan growth \*

(continuing activities)

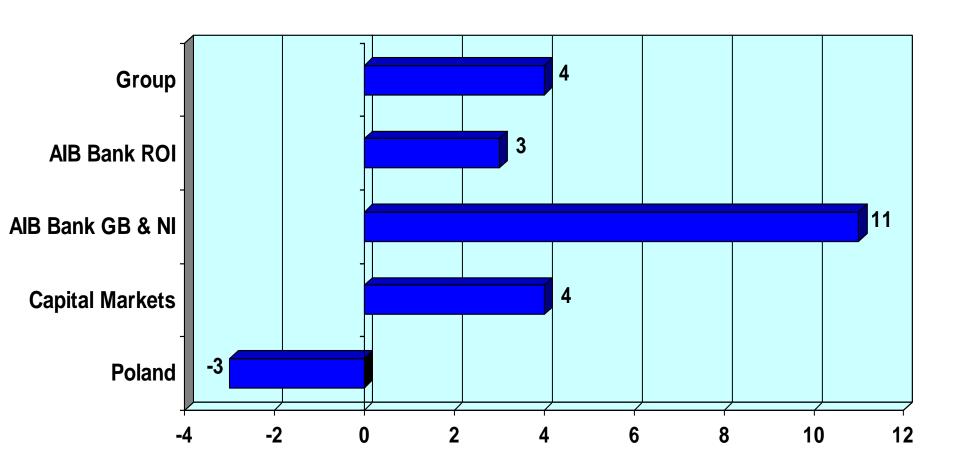
■ RWA growth v. Dec 2002 ■ Loan growth v. Dec 2002



\* excludes the impact of currency movements

# Deposit growth\*

(continuing activities)



■ AIB Bank GB&NI average deposits up 6% from December 2002



## Net interest margin

(continuing activities)

	H1 2002	H1 2003	Change on H1 2002 bps
Group	2.97	2.80	-17
Domestic	2.78	2.74	-4
Foreign	3.26	2.90	-36

#### Margin reduction factors:

 Changes in product mix, loans growing faster than deposits, impact of lower interest rates in Ireland and Poland

Further rate cuts will impact liabilities' margin and have a negative endowment effect on reinvestment of maturing capital & deposit funds



## Operating expenses

H1 2002	€m	H1 2003	Underlying * change %
518	Staff costs	533	8
259	Other costs	250	4
78	Depr. & amort.	88	19
855	Operating expenses	871	7**
56.2%	Tangible cost / income ratio	57.6%	

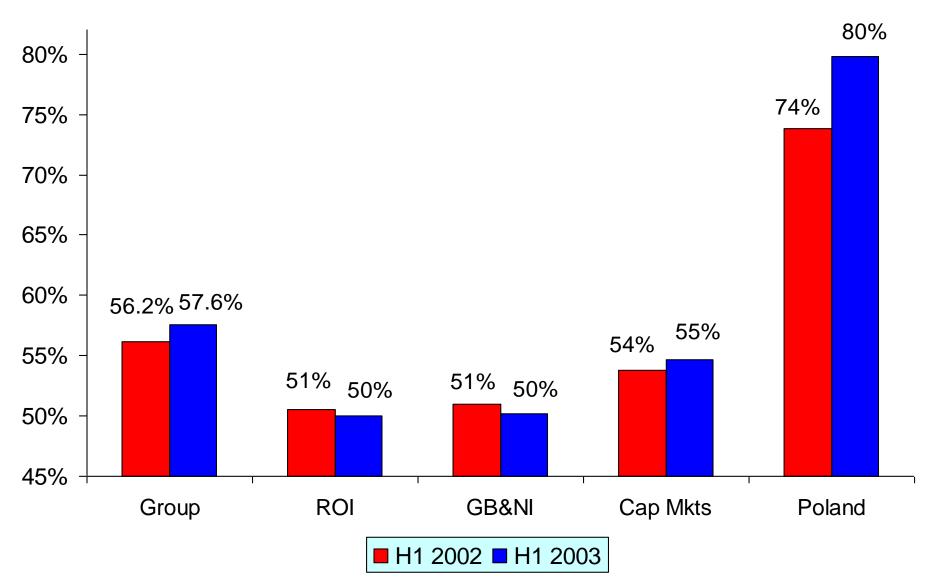
- Stable cost income ratio in operating divisions
- Increased investment in systems and processes, additional costs relating to the U.S.
- Underlying cost growth for year expected to be 6%

<sup>\*</sup> excludes the impact of currency movements

<sup>\*\*</sup> also excludes AIA restructuring costs and transfer of Ark Life sales force to AIB's payroll



## Tangible cost / income ratios\*



<sup>\*</sup> excludes goodwill



# Provisions

€m	H1 2002	H1 2003
Bad and doubtful debts	48*	66
Contingent liabilities & commitments	-	7
Investment provisions	20	9
<b>Total Provisions</b>	<u>68</u>	<u>82</u>

<sup>\*€76</sup> million before release of unallocated provision



## Bad debt provision - underlying analysis

	H1 2002	H1 2003
	bps	bps
Bad and doubtful debts	24	29
Release from unallocated	14	
Gross provision rate	38	29
Off balance sheet	-	4
Underlying rate	38	33



# Bad debt provisions (continuing activities)

H1 2002	Average Loans %	€m	H1 2003	Average Loans %
25	0.28	AIB Bank ROI	28	0.25
11	0.27	AIB Bank GB & NI	6	0.13
19	0.38	Capital Markets	16	0.33
21	1.24	Poland	16	1.00
(28)	-0.14	Group	-	-
48	0.24	Total	66	0.29



## Poland Division relative to BZWBK

	Jun 2 PLN	2003 €m	Underlying change %
BZWBK consolidated Irish GAAP	132	31	-19
BZ Goodwill amortisation		(12)	
Other Group adjustments*		(11)	
Poland division		8	

<sup>\*</sup> includes central costs and other adjustments in line with AIB segmental reporting

## **USA Operating Profit\***

€m	H1 2002	H1 2003
Allfirst	117	54
22.5% share of M&T	<del>-</del>	42
Operating profit	<u>117</u>	96

- Cash element of consideration used for buyback
- Combined EPS impact modestly accretive in 2003

<sup>\*</sup> excludes restructuring costs and goodwill amortisation



# Balance sheet (continuing activities)

31 Dec 2002	€m Assets:	30 June 2003	Underlying * change %
44,342_	Loans to customers	46,753	9
38,567	Customer accounts	39,005	4
70,470	Total assets	76,103	12

<sup>\*</sup> excludes the impact of currency movements

		Dec
Tier 1	6.9%	7.7%
Total	10.1%	10.5%



# Return on Equity (continuing activities)

	Ju	Jun 2002		
Tangible return on equity*	25%	25%		
Reported return on equity**	22.2%	18.7%		

<sup>\*</sup> excludes the impact of goodwill

<sup>\*\*</sup> not comparable year on year due to Allfirst / M&T transaction

- Customer demand fuelling volume growth and business momentum; countering lower margin environment
- Good operating cost control while continuing to invest for growth
- Resilient asset quality
- Active capital management, strong capital ratios
- M&T / Allfirst integration points to successful long term partnership
- Transition year and non operating items prompt unchanged guidance
  - Low single digit underlying adjusted EPS growth



## **Additional Information**



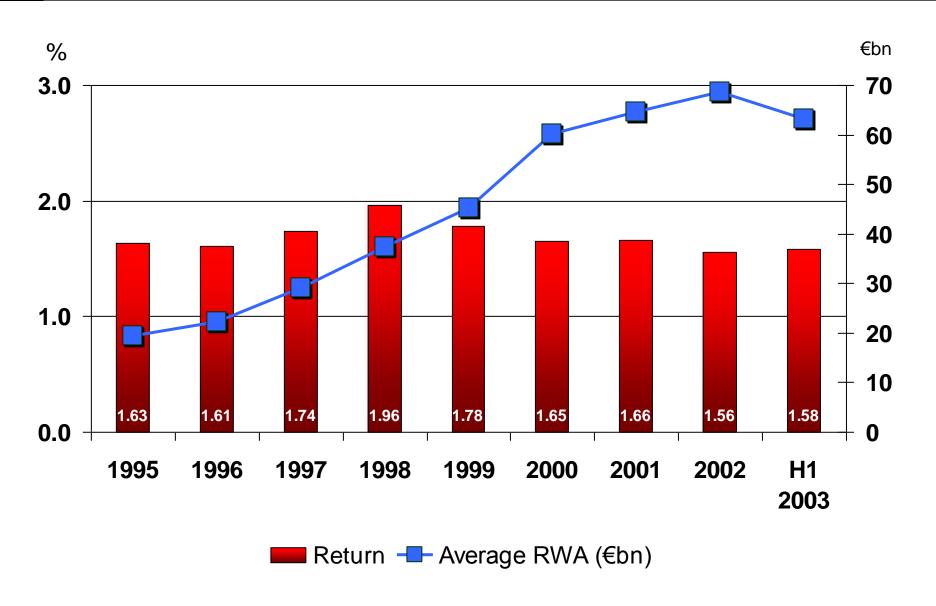
# Risk weighted assets

_31 Dec _ 2002	€m	H1 2003	Underlying Change %*
18,820	AIB Bank Rep Ire	21,248	13
8,666	AIB Bank GB & NI	9,059	11
22,720	Capital Markets	23,692	9
3,663	Poland	3,555	5
54,126	Total RWA	58,115	11

<sup>\*</sup> excludes the impact of currency movements



## Return on risk weighted assets





## Non-performing loans by Division

As at December 31, 2002  NPLs/ Total					As at June 30, 2003 NPLs/ Total		
NPLs €m	Actual Advances %	Provisions/ NPLs %			NPLs €m	Actual Advances %	Provisions/ NPLs %
194	0.9	108	AIB Bank	ROI	202	0.8	110
88	1.0	138	AIB Bank	GB & NI	78	0.8	149
115	1.1	110	Capital M	arkets	96	1.0	122
486 1,954	14.8	50	Poland	- €m - Pln m	424 1,898	13.9	49
884	2.0	80	Total		800	1.7	84





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