

AIB Cardholder Disclaimer Form (For ATM & POS Debit Fraud/Customer Service Chargebacks)

To be completed by cardholder and returned - Debit Fraud, Card Issuing, AIB Bank, Sandyford, Dublin 18			
Cardholder Name : Address:	:	NSC: 9 3 Account Number: AIB Debit Card Number:	
Reason Disputed	(Please select	one option)	
Refund Not Pro Transaction Ar Duplicate Tran Transaction pro	Point of Sale Transaction ocessed - (Refund cope mount Differs by € saction on / / _	y voucher MUST be included) (Copy Sales voucher MUST be included)	
Card Details	(Please select Yes o	or No to each of the following options)	
Yes No Card was stolen at the time the transaction took place Card was lost at the time the transaction took place Card has been recently re-ordered but never received - (If YES, Report to Gardai & send on Garda Report) Card was in your posession at all times PIN was disclosed to a third party Card was made available to a third party Disputed Transaction Details: (Trans. Date, Trans. Amt & Merchant Name)			
	Transaction		
Transaction Date	Amount	Merchant Name	



Dispute Form on Alimail

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Additional Customer Comments:	(Any additional information which may be of relevance)
Cardholder's Authority:	
(including copy documentation) relat	o.l.c. to make enquiries and to disclose relevent information ing to my accounts and the attached transaction(s) to any third deemed necessary by the Bank for the purpose of investigating
on the attached statement. I have un I did not make the transaction(s) detathis transaction(s).	derlined and initialled against each transaction (s) as detailed derlined and initialled against each transaction that I am disputing. ailed or authorise any person to use my AIB Debit Card to make e-debited, if following investigation the transaction (s) are found to not refunds my account directly.
Cardholder's Signature:	Date: / /
For Office Use Only	
Branch Comments:	
Branch Checklist:	Branch Date Stamp
AIB Debit Card Dispute Form cor	•
Transaction Details Attached (Le	dger and CQ41 / BI48) Ilen- For Unauthorised/Missing in Post
Copy of Card History Attached	S. Shaamonood Miloshig III I oot
Staff Number:	
*AIB Cardholder Disclaimer Form sho	ould only be completed following completion of AIB Debit Card

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