



AIB Cardholder Disclaimer Form
(For ATM & POS Debit Fraud/Customer Service Chargebacks)

To be completed by cardholder and returned to Debit Fraud, Card Issuing, Sandyford, Dublin 18

Additional Customer Comments: (Any additional information which may be of relevance)

Cardholder's Authority:

I hereby authorise Allied Irish Banks,p.l.c. to make enquiries and to disclose relevent information (including copy documentation) relating to my accounts and the attached transaction(s) to any third party including the Gardaí as may be deemed necessary by the Bank for the purpose of investigating this claim.

I have examined the transaction(s) debited from my account and dispute the transaction(s) as detailed on the attached statement. I have **underlined** and **initialled** against each transaction that I am disputing. I did not make the transaction(s) detailed or authorise any person to use my AIB Debit Card to make this transaction(s).

I am aware that my account may be re-debited, if following investigation the transaction (s) are found to be genuine or alternatively a merchant refunds my account directly.

Cardholder's Signature: _____ **Date:** __/__/__

For Office Use Only

Branch Comments:

Branch Checklist: Branch Date Stamp

- AIB Debit Card Dispute Form completed on Alimail*
- Transaction Details Attached (Ledger and CQ41 / BI48)
- Card **MUST** be Flagged **Lost/Stolen**- For Unauthorised/Missing in Post
- Copy of Card History Attached
- Staff Number: _____

*AIB Cardholder Disclaimer Form should only be completed following completion of AIB Debit Card Dispute Form on Alimail