

Date	Dedicated Interface						AIB ROI Mobile			AIB ROI Online			I Business Banking ROI		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)
1-Apr	100.00%	0.00%	442	118	N/A	0.01%	100.00%	0.00%	3199	100.00%	0.00%	3199	100.00%	0.00%	0
2-Apr	100.00%	0.00%	880	116	N/A	0.01%	100.00%	0.00%	3113	100.00%	0.00%	3113	100.00%	0.00%	0
3-Apr	100.00%	0.00%	922	106	N/A	0.01%	100.00%	0.00%	2727	100.00%	0.00%	2727	100.00%	0.00%	0
4-Apr	98.50%	1.50%	872	110	N/A	0.00%	98.50%	1.50%	2898	99.75%	0.25%	2898	100.00%	0.00%	0
5-Apr	99.67%	0.33%	1061	135	N/A	0.01%	100.00%	0.00%	3207	99.67%	0.33%	3207	100.00%	0.00%	0
6-Apr	91.42%	8.58%	649	143	N/A	0.01%	91.42%	8.58%	3151	98.92%	1.08%	3151	100.00%	0.00%	0
7-Apr	100.00%	0.00%	616	122	N/A	0.00%	100.00%	0.00%	3990	100.00%	0.00%	3990	100.00%	0.00%	0
8-Apr	100.00%	0.00%	608	121	N/A	0.01%	100.00%	0.00%	3341	100.00%	0.00%	3341	100.00%	0.00%	0
9-Apr	100.00%	0.00%	903	118	N/A	0.01%	100.00%	0.00%	4021	100.00%	0.00%	4021	100.00%	0.00%	0
10-Apr	100.00%	0.00%	815	115	N/A	0.01%	100.00%	0.00%	3138	100.00%	0.00%	3138	100.00%	0.00%	0
11-Apr	99.92%	0.08%	603	107	N/A	0.01%	99.92%	0.08%	3233	100.00%	0.00%	3233	100.00%	0.00%	0
12-Apr	94.04%	5.96%	1731	267	N/A	2.44%	99.83%	0.17%	2548	100.00%	0.00%	2548	100.00%	0.00%	0
13-Apr	100.00%	0.00%	186	122	N/A	0.01%	100.00%	0.00%	2446	100.00%	0.00%	2446	100.00%	0.00%	0
14-Apr	100.00%	0.00%	181	125	N/A	0.03%	100.00%	0.00%	2354	100.00%	0.00%	2354	100.00%	0.00%	0
15-Apr	100.00%	0.00%	165	284	N/A	0.02%	100.00%	0.00%	2442	100.00%	0.00%	2442	100.00%	0.00%	0
16-Apr	100.00%	0.00%	158	127	N/A	0.02%	100.00%	0.00%	2221	100.00%	0.00%	2221	100.00%	0.00%	0
17-Apr	100.00%	0.00%	174	126	N/A	0.03%	100.00%	0.00%	2223	100.00%	0.00%	2223	100.00%	0.00%	0
18-Apr	100.00%	0.00%	165	124	N/A	0.03%	100.00%	0.00%	2113	100.00%	0.00%	2113	100.00%	0.00%	0
19-Apr	99.92%	0.08%	197	122	199	0.04%	100.00%	0.00%	2664	99.92%	0.08%	2664	100.00%	0.00%	0
20-Apr	100.00%	0.00%	214	126	N/A	0.04%	100.00%	0.00%	2564	100.00%	0.00%	2564	100.00%	0.00%	0
21-Apr	85.58%	14.42%	167	127	N/A	0.03%	86.25%	13.75%	2482	85.58%	14.42%	2482	100.00%	0.00%	0
22-Apr	100.00%	0.00%	170	132	N/A	0.02%	100.00%	0.00%	3457	100.00%	0.00%	3457	100.00%	0.00%	620
23-Apr	100.00%	0.00%	273	128	N/A	0.03%	100.00%	0.00%	2914	100.00%	0.00%	2914	100.00%	0.00%	480
24-Apr	100.00%	0.00%	163	121	N/A	0.02%	100.00%	0.00%	2112	100.00%	0.00%	2112	100.00%	0.00%	920
25-Apr	100.00%	0.00%	156	137	N/A	0.03%	100.00%	0.00%	2122	100.00%	0.00%	2122	100.00%	0.00%	1310
26-Apr	100.00%	0.00%	159	125	N/A	0.02%	100.00%	0.00%	2292	100.00%	0.00%	2292	100.00%	0.00%	520
27-Apr	100.00%	0.00%	168	120	N/A	0.02%	100.00%	0.00%	2368	100.00%	0.00%	2368	100.00%	0.00%	530
28-Apr	100.00%	0.00%	176	123	N/A	0.04%	100.00%	0.00%	2407	100.00%	0.00%	2407	100.00%	0.00%	960
29-Apr	100.00%	0.00%	176	147	N/A	0.13%	100.00%	0.00%	2602	100.00%	0.00%	2602	100.00%	0.00%	600
30-Apr	100.00%	0.00%	176	134	N/A	0.02%	100.00%	0.00%	2692	100.00%	0.00%	2692	100.00%	0.00%	1040
1-May	100.00%	0.00%	163	147	N/A	0.01%	100.00%	0.00%	2595	100.00%	0.00%	2595	100.00%	0.00%	1660
2-May	100.00%	0.00%	154	123	N/A	0.01%	100.00%	0.00%	2641	100.00%	0.00%	2641	100.00%	0.00%	440
3-May	100.00%	0.00%	167	113	N/A	0.02%	100.00%	0.00%	2286	100.00%	0.00%	2286	100.00%	0.00%	840
4-May	100.00%	0.00%	159	115	N/A	0.02%	100.00%	0.00%	2466	100.00%	0.00%	2466	100.00%	0.00%	690
5-May	100.00%	0.00%	161	170	N/A	0.01%	100.00%	0.00%	2364	100.00%	0.00%	2364	100.00%	0.00%	580
6-May	99.38%	0.62%	184	127	N/A	0.02%	100.00%	0.00%	2779	100.00%	0.00%	2779	100.00%	0.00%	760
7-May	100.00%	0.00%	174	116	N/A	0.02%	100.00%	0.00%	3648	100.00%	0.00%	3648	100.00%	0.00%	1470

8-May	100.00%	0.00%	217	129	N/A	0.04%	100.00%	0.00%	2860	100.00%	0.00%	2860	100.00%	0.00%	1410
9-May	100.00%	0.00%	178	121	N/A	0.03%	100.00%	0.00%	3091	100.00%	0.00%	3091	100.00%	0.00%	690
10-May	99.92%	0.08%	247	117	N/A	0.01%	99.92%	0.08%	3142	100.00%	0.00%	3142	100.00%	0.00%	1790
11-May	100.00%	0.00%	174	112	N/A	0.02%	100.00%	0.00%	2473	100.00%	0.00%	2473	100.00%	0.00%	620
12-May	100.00%	0.00%	180	120	N/A	0.03%	100.00%	0.00%	2870	100.00%	0.00%	2870	100.00%	0.00%	1120
13-May	100.00%	0.00%	158	117	N/A	0.01%	100.00%	0.00%	2529	100.00%	0.00%	2529	100.00%	0.00%	620
14-May	100.00%	0.00%	161	124	N/A	0.01%	100.00%	0.00%	2494	100.00%	0.00%	2494	100.00%	0.00%	6260
15-May	100.00%	0.00%	183	127	N/A	0.01%	100.00%	0.00%	2633	100.00%	0.00%	2633	100.00%	0.00%	1720
16-May	100.00%	0.00%	164	118	N/A	0.01%	100.00%	0.00%	2450	100.00%	0.00%	2450	100.00%	0.00%	1000
17-May	100.00%	0.00%	175	112	N/A	0.03%	100.00%	0.00%	2671	100.00%	0.00%	2671	100.00%	0.00%	750
18-May	99.83%	0.17%	155	121	N/A	0.01%	99.83%	0.17%	2768	100.00%	0.00%	2768	100.00%	0.00%	600
19-May	90.63%	9.38%	171	129	N/A	0.06%	100.00%	0.00%	2721	100.00%	0.00%	2721	100.00%	0.00%	770
20-May	100.00%	0.00%	179	126	N/A	0.01%	100.00%	0.00%	2619	100.00%	0.00%	2619	100.00%	0.00%	1030
21-May	100.00%	0.00%	167	132	N/A	0.01%	100.00%	0.00%	3626	100.00%	0.00%	3626	100.00%	0.00%	1410
22-May	100.00%	0.00%	168	137	N/A	0.01%	100.00%	0.00%	2097	100.00%	0.00%	2097	100.00%	0.00%	4220
23-May	100.00%	0.00%	164	125	N/A	0.01%	100.00%	0.00%	3031	100.00%	0.00%	3031	100.00%	0.00%	720
24-May	100.00%	0.00%	178	123	N/A	0.02%	100.00%	0.00%	2619	100.00%	0.00%	2619	100.00%	0.00%	890
25-May	99.92%	0.08%	174	128	N/A	0.02%	100.00%	0.00%	2260	100.00%	0.00%	2260	99.92%	0.08%	720
26-May	100.00%	0.00%	156	135	N/A	0.02%	100.00%	0.00%	2317	100.00%	0.00%	2317	100.00%	0.00%	1070
27-May	99.92%	0.08%	251	150	N/A	0.01%	100.00%	0.00%	2830	100.00%	0.00%	2830	99.92%	0.08%	700
28-May	100.00%	0.00%	169	131	N/A	0.01%	100.00%	0.00%	2532	100.00%	0.00%	2532	100.00%	0.00%	660
29-May	100.00%	0.00%	160	127	N/A	0.01%	100.00%	0.00%	2267	100.00%	0.00%	2267	100.00%	0.00%	1750
30-May	100.00%	0.00%	168	130	N/A	0.02%	100.00%	0.00%	2724	100.00%	0.00%	2724	100.00%	0.00%	1100
31-May	100.00%	0.00%	168	134	N/A	0.01%	100.00%	0.00%	2770	100.00%	0.00%	2770	100.00%	0.00%	740
1-Jun	100.00%	0.00%	162	133	N/A	0.01%	100.00%	0.00%	2796	100.00%	0.00%	2796	100.00%	0.00%	550
2-Jun	98.83%	1.17%	165	125	N/A	0.01%	100.00%	0.00%	2734	98.83%	1.17%	2734	100.00%	0.00%	690
3-Jun	100.00%	0.00%	357	120	N/A	0.01%	100.00%	0.00%	2445	100.00%	0.00%	2445	100.00%	0.00%	980
4-Jun	100.00%	0.00%	172	143	N/A	0.01%	100.00%	0.00%	2611	100.00%	0.00%	2611	100.00%	0.00%	870
5-Jun	100.00%	0.00%	163	115	N/A	0.00%	100.00%	0.00%	2259	100.00%	0.00%	2259	100.00%	0.00%	1730
6-Jun	100.00%	0.00%	161	124	N/A	0.01%	100.00%	0.00%	2643	100.00%	0.00%	2643	100.00%	0.00%	600
7-Jun	100.00%	0.00%	163	142	N/A	0.00%	100.00%	0.00%	2231	100.00%	0.00%	2231	100.00%	0.00%	550
8-Jun	100.00%	0.00%	297	135	N/A	0.00%	100.00%	0.00%	3094	100.00%	0.00%	3094	100.00%	0.00%	1120
9-Jun	100.00%	0.00%	166	115	N/A	0.01%	100.00%	0.00%	3018	100.00%	0.00%	3018	100.00%	0.00%	1030
10-Jun	100.00%	0.00%	126	134	N/A	0.01%	100.00%	0.00%	2960	100.00%	0.00%	2960	100.00%	0.00%	1100
11-Jun	100.00%	0.00%	181	138	N/A	0.01%	100.00%	0.00%	3139	100.00%	0.00%	3139	100.00%	0.00%	750
12-Jun	100.00%	0.00%	169	135	N/A	0.01%	100.00%	0.00%	3096	100.00%	0.00%	3096	100.00%	0.00%	1450
13-Jun	100.00%	0.00%	158	122	N/A	0.00%	100.00%	0.00%	2371	100.00%	0.00%	2371	100.00%	0.00%	1610
14-Jun	89.44%	10.56%	165	134	N/A	0.06%	100.00%	0.00%	2956	100.00%	0.00%	2956	100.00%	0.00%	880
15-Jun	100.00%	0.00%	165	136	N/A	0.01%	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%	700
16-Jun	100.00%	0.00%	168	157	N/A	0.01%	100.00%	0.00%	2716	100.00%	0.00%	2716	100.00%	0.00%	1070
17-Jun	100.00%	0.00%	169	124	N/A	0.01%	100.00%	0.00%	2382	100.00%	0.00%	2382	100.00%	0.00%	910
18-Jun	100.00%	0.00%	159	133	N/A	0.01%	100.00%	0.00%	2520	100.00%	0.00%	2520	100.00%	0.00%	880
19-Jun	100.00%	0.00%	171	130	N/A	0.00%	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	510
20-Jun	100.00%	0.00%	177	131	N/A	0.01%	100.00%	0.00%	2675	100.00%	0.00%	2675	100.00%	0.00%	970
21-Jun	99.92%	0.08%	166	122	N/A	0.01%	99.92%	0.08%	2375	100.00%	0.00%	2375	100.00%	0.00%	1150
22-Jun	100.00%	0.00%	170	134	N/A	0.01%	100.00%	0.00%	2341	100.00%	0.00%	2341	100.00%	0.00%	1120
23-Jun	100.00%	0.00%	195	143	N/A	0.02%	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	860
24-Jun	100.00%	0.00%	173	122	N/A	0.03%	100.00%	0.00%	2856	100.00%	0.00%	2856	100.00%	0.00%	840

25-Jun	95.83%	4.17%	169	133	N/A	0.01%	97.58%	2.42%	2984	95.83%	4.17%	2984	100.00%	0.00%	1220
26-Jun	100.00%	0.00%	161	133	N/A	0.00%	100.00%	0.00%	2856	100.00%	0.00%	2856	100.00%	0.00%	2790
27-Jun	100.00%	0.00%	167	132	N/A	0.01%	100.00%	0.00%	2758	100.00%	0.00%	2758	100.00%	0.00%	600
28-Jun	100.00%	0.00%	163	120	N/A	0.01%	100.00%	0.00%	2520	100.00%	0.00%	2520	100.00%	0.00%	670
29-Jun	100.00%	0.00%	164	133	N/A	0.00%	100.00%	0.00%	2526	100.00%	0.00%	2526	100.00%	0.00%	820
30-Jun	100.00%	0.00%	165	128	N/A	0.01%	100.00%	0.00%	2641	100.00%	0.00%	2641	100.00%	0.00%	570