

Date	Dedicated Interface						AIB ROI Mobile			AIB ROI Online			I Business Banking ROI		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBP/II/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)
1-Oct	100.00%	0.00%	417	113	N/A	0.01%	100.00%	0.00%	2921	100.00%	0.00%	2921	100.00%	0.00%	840
2-Oct	100.00%	0.00%	428	117	N/A	0.01%	100.00%	0.00%	2855	100.00%	0.00%	2855	100.00%	0.00%	590
3-Oct	99.99%	0.01%	401	118	N/A	0.01%	100.00%	0.00%	2592	100.00%	0.00%	2592	100.00%	0.00%	940
4-Oct	100.00%	0.00%	450	124	N/A	0.01%	100.00%	0.00%	2881	100.00%	0.00%	2881	100.00%	0.00%	450
5-Oct	100.00%	0.00%	466	133	N/A	0.01%	100.00%	0.00%	3103	100.00%	0.00%	3103	100.00%	0.00%	470
6-Oct	100.00%	0.00%	449	123	N/A	0.01%	100.00%	0.00%	3117	100.00%	0.00%	3117	100.00%	0.00%	500
7-Oct	100.00%	0.00%	475	140	N/A	0.06%	100.00%	0.00%	3229	100.00%	0.00%	3229	100.00%	0.00%	480
8-Oct	100.00%	0.00%	461	135	N/A	0.01%	100.00%	0.00%	3281	100.00%	0.00%	3281	100.00%	0.00%	650
9-Oct	100.00%	0.00%	464	132	N/A	0.00%	100.00%	0.00%	3405	100.00%	0.00%	3405	100.00%	0.00%	310
10-Oct	100.00%	0.00%	434	128	N/A	0.02%	100.00%	0.00%	3014	100.00%	0.00%	3014	100.00%	0.00%	380
11-Oct	100.00%	0.00%	436	132	N/A	0.00%	100.00%	0.00%	3218	100.00%	0.00%	3218	100.00%	0.00%	440
12-Oct	99.86%	0.14%	441	138	N/A	0.00%	100.00%	0.00%	3474	100.00%	0.00%	3474	99.86%	0.14%	560
13-Oct	98.67%	1.33%	438	126	N/A	0.01%	99.75%	0.25%	3429	98.67%	1.33%	3429	100.00%	0.00%	610
14-Oct	100.00%	0.00%	471	125	N/A	0.00%	100.00%	0.00%	3558	100.00%	0.00%	3558	100.00%	0.00%	910
15-Oct	100.00%	0.00%	478	155	N/A	0.03%	100.00%	0.00%	4268	100.00%	0.00%	4268	100.00%	0.00%	470
16-Oct	100.00%	0.00%	469	141	N/A	0.03%	100.00%	0.00%	3726	100.00%	0.00%	3726	100.00%	0.00%	180
17-Oct	91.83%	8.17%	430	149	N/A	0.01%	91.83%	8.17%	3347	100.00%	0.00%	3347	100.00%	0.00%	330
18-Oct	99.86%	0.14%	415	174	N/A	0.00%	100.00%	0.00%	3464	99.92%	0.08%	3464	99.86%	0.14%	630
19-Oct	100.00%	0.00%	387	123	N/A	0.01%	100.00%	0.00%	3580	100.00%	0.00%	3580	100.00%	0.00%	370
20-Oct	100.00%	0.00%	444	119	N/A	0.97%	100.00%	0.00%	5719	100.00%	0.00%	5719	100.00%	0.00%	540
21-Oct	99.92%	0.08%	563	128	N/A	0.02%	100.00%	0.00%	4059	99.92%	0.08%	4059	100.00%	0.00%	380
22-Oct	100.00%	0.00%	611	161	N/A	0.03%	100.00%	0.00%	3025	100.00%	0.00%	3025	100.00%	0.00%	390
23-Oct	100.00%	0.00%	560	130	N/A	0.02%	100.00%	0.00%	2974	100.00%	0.00%	2974	100.00%	0.00%	1570
24-Oct	100.00%	0.00%	531	122	N/A	0.01%	100.00%	0.00%	2459	100.00%	0.00%	2459	100.00%	0.00%	960
25-Oct	100.00%	0.00%	523	117	N/A	0.02%	100.00%	0.00%	2484	100.00%	0.00%	2484	100.00%	0.00%	340
26-Oct	100.00%	0.00%	579	128	N/A	0.02%	100.00%	0.00%	2641	100.00%	0.00%	2641	100.00%	0.00%	690
27-Oct	100.00%	0.00%	593	129	N/A	0.03%	100.00%	0.00%	2607	100.00%	0.00%	2607	100.00%	0.00%	400
28-Oct	100.00%	0.00%	654	137	N/A	0.03%	100.00%	0.00%	2698	100.00%	0.00%	2698	100.00%	0.00%	390
29-Oct	100.00%	0.00%	632	130	N/A	0.03%	100.00%	0.00%	2908	100.00%	0.00%	2908	100.00%	0.00%	830
30-Oct	100.00%	0.00%	509	126	N/A	0.02%	100.00%	0.00%	2943	100.00%	0.00%	2943	100.00%	0.00%	530
31-Oct	95.17%	4.83%	426	117	N/A	0.03%	95.17%	4.83%	2364	95.42%	4.58%	2364	100.00%	0.00%	330
1-Nov	100.00%	0.00%	479	123	N/A	0.02%	100.00%	0.00%	2975	100.00%	0.00%	2975	100.00%	0.00%	350
2-Nov	100.00%	0.00%	471	117	N/A	0.01%	100.00%	0.00%	2810	100.00%	0.00%	2810	100.00%	0.00%	620
3-Nov	100.00%	0.00%	439	135	N/A	0.00%	100.00%	0.00%	2732	100.00%	0.00%	2732	100.00%	0.00%	610
4-Nov	100.00%	0.00%	456	120	N/A	0.02%	100.00%	0.00%	2776	100.00%	0.00%	2776	100.00%	0.00%	560
5-Nov	98.75%	1.25%	445	123	N/A	0.01%	98.75%	1.25%	2909	100.00%	0.00%	2909	100.00%	0.00%	420
6-Nov	100.00%	0.00%	426	122	N/A	0.00%	100.00%	0.00%	3148	100.00%	0.00%	3148	100.00%	0.00%	760
7-Nov	100.00%	0.00%	400	159	N/A	0.00%	100.00%	0.00%	3095	100.00%	0.00%	3095	100.00%	0.00%	1110
8-Nov	100.00%	0.00%	441	346	N/A	0.03%	100.00%	0.00%	3137	100.00%	0.00%	3137	100.00%	0.00%	370

9-Nov	100.00%	0.00%	427	116	N/A	0.01%	100.00%	0.00%	3153	100.00%	0.00%	3153	100.00%	0.00%	740
10-Nov	100.00%	0.00%	432	130	N/A	0.05%	100.00%	0.00%	3241	100.00%	0.00%	3241	100.00%	0.00%	1070
11-Nov	100.00%	0.00%	431	149	N/A	0.03%	100.00%	0.00%	3263	100.00%	0.00%	3263	100.00%	0.00%	520
12-Nov	100.00%	0.00%	440	125	N/A	0.03%	100.00%	0.00%	2587	100.00%	0.00%	2587	100.00%	0.00%	390
13-Nov	100.00%	0.00%	417	133	N/A	0.03%	100.00%	0.00%	2760	100.00%	0.00%	2760	100.00%	0.00%	390
14-Nov	100.00%	0.00%	423	147	N/A	0.02%	100.00%	0.00%	2695	100.00%	0.00%	2695	100.00%	0.00%	500
15-Nov	100.00%	0.00%	434	138	N/A	0.01%	100.00%	0.00%	2505	100.00%	0.00%	2505	100.00%	0.00%	510
16-Nov	100.00%	0.00%	440	117	N/A	0.02%	100.00%	0.00%	2735	100.00%	0.00%	2735	100.00%	0.00%	520
17-Nov	100.00%	0.00%	408	126	N/A	0.01%	100.00%	0.00%	2874	100.00%	0.00%	2874	100.00%	0.00%	660
18-Nov	100.00%	0.00%	444	125	N/A	0.02%	100.00%	0.00%	3132	100.00%	0.00%	3132	100.00%	0.00%	680
19-Nov	100.00%	0.00%	457	115	N/A	0.02%	100.00%	0.00%	3866	100.00%	0.00%	3866	100.00%	0.00%	540
20-Nov	100.00%	0.00%	414	122	N/A	0.00%	100.00%	0.00%	3314	100.00%	0.00%	3314	100.00%	0.00%	830
21-Nov	100.00%	0.00%	410	119	N/A	0.05%	100.00%	0.00%	3571	100.00%	0.00%	3571	100.00%	0.00%	550
22-Nov	100.00%	0.00%	430	119	N/A	0.00%	100.00%	0.00%	3277	100.00%	0.00%	3277	100.00%	0.00%	420
23-Nov	100.00%	0.00%	417	115	N/A	0.01%	100.00%	0.00%	4099	100.00%	0.00%	4099	100.00%	0.00%	650
24-Nov	100.00%	0.00%	446	115	N/A	0.01%	100.00%	0.00%	4168	100.00%	0.00%	4168	100.00%	0.00%	410
25-Nov	100.00%	0.00%	349	119	N/A	0.02%	100.00%	0.00%	4384	100.00%	0.00%	4384	100.00%	0.00%	500
26-Nov	100.00%	0.00%	438	127	N/A	0.02%	100.00%	0.00%	4045	100.00%	0.00%	4045	100.00%	0.00%	440
27-Nov	100.00%	0.00%	427	120	N/A	0.01%	100.00%	0.00%	3738	100.00%	0.00%	3738	100.00%	0.00%	450
28-Nov	100.00%	0.00%	445	124	N/A	0.10%	100.00%	0.00%	3341	100.00%	0.00%	3341	100.00%	0.00%	330
29-Nov	100.00%	0.00%	442	122	N/A	0.02%	100.00%	0.00%	3668	100.00%	0.00%	3668	100.00%	0.00%	320
30-Nov	100.00%	0.00%	437	122	N/A	0.02%	100.00%	0.00%	4012	100.00%	0.00%	4012	100.00%	0.00%	800
1-Dec	99.92%	0.08%	441	124	N/A	0.00%	99.92%	0.08%	3962	100.00%	0.00%	3962	100.00%	0.00%	320
2-Dec	100.00%	0.00%	339	130	N/A	0.01%	100.00%	0.00%	3867	100.00%	0.00%	3867	100.00%	0.00%	360
3-Dec	100.00%	0.00%	446	124	N/A	0.03%	100.00%	0.00%	3758	100.00%	0.00%	3758	100.00%	0.00%	530
4-Dec	100.00%	0.00%	393	125	N/A	0.01%	100.00%	0.00%	3671	100.00%	0.00%	3671	100.00%	0.00%	270
5-Dec	100.00%	0.00%	569	123	N/A	0.07%	100.00%	0.00%	3325	100.00%	0.00%	3325	100.00%	0.00%	300
6-Dec	100.00%	0.00%	656	119	N/A	0.02%	100.00%	0.00%	3670	100.00%	0.00%	3670	100.00%	0.00%	480
7-Dec	100.00%	0.00%	665	126	N/A	0.01%	100.00%	0.00%	3791	100.00%	0.00%	3791	100.00%	0.00%	910
8-Dec	100.00%	0.00%	541	131	N/A	0.00%	100.00%	0.00%	3688	100.00%	0.00%	3688	100.00%	0.00%	450
9-Dec	100.00%	0.00%	565	128	N/A	0.00%	100.00%	0.00%	3773	100.00%	0.00%	3773	100.00%	0.00%	520
10-Dec	100.00%	0.00%	567	132	N/A	0.02%	100.00%	0.00%	3741	100.00%	0.00%	3741	100.00%	0.00%	510
11-Dec	100.00%	0.00%	590	145	N/A	0.01%	100.00%	0.00%	3714	100.00%	0.00%	3714	100.00%	0.00%	460
12-Dec	99.92%	0.08%	676	138	N/A	0.01%	99.92%	0.08%	3623	100.00%	0.00%	3623	100.00%	0.00%	360
13-Dec	100.00%	0.00%	543	129	N/A	0.01%	100.00%	0.00%	3501	100.00%	0.00%	3501	100.00%	0.00%	450
14-Dec	99.67%	0.33%	566	128	N/A	0.02%	100.00%	0.00%	4336	99.67%	0.33%	4336	100.00%	0.00%	390
15-Dec	99.92%	0.08%	511	131	N/A	0.12%	99.92%	0.08%	3729	100.00%	0.00%	3729	100.00%	0.00%	530
16-Dec	100.00%	0.00%	591	124	N/A	0.03%	100.00%	0.00%	3890	100.00%	0.00%	3890	100.00%	0.00%	630
17-Dec	100.00%	0.00%	582	121	N/A	0.01%	100.00%	0.00%	3875	100.00%	0.00%	3875	100.00%	0.00%	340
18-Dec	100.00%	0.00%	647	132	N/A	0.01%	100.00%	0.00%	3731	100.00%	0.00%	3731	100.00%	0.00%	470
19-Dec	100.00%	0.00%	641	127	N/A	0.01%	100.00%	0.00%	3386	100.00%	0.00%	3386	100.00%	0.00%	770
20-Dec	100.00%	0.00%	584	123	N/A	0.02%	100.00%	0.00%	3636	100.00%	0.00%	3636	100.00%	0.00%	650
21-Dec	98.83%	1.17%	587	119	N/A	0.06%	99.50%	0.50%	3937	98.83%	1.17%	3937	100.00%	0.00%	480
22-Dec	100.00%	0.00%	517	136	N/A	0.16%	100.00%	0.00%	3937	100.00%	0.00%	3937	100.00%	0.00%	420
23-Dec	100.00%	0.00%	580	119	N/A	0.01%	100.00%	0.00%	4560	100.00%	0.00%	4560	100.00%	0.00%	430
24-Dec	100.00%	0.00%	573	129	N/A	0.02%	100.00%	0.00%	3787	100.00%	0.00%	3787	100.00%	0.00%	470
25-Dec	100.00%	0.00%	583	130	N/A	0.02%	100.00%	0.00%	3912	100.00%	0.00%	3912	100.00%	0.00%	540
26-Dec	100.00%	0.00%	555	124	N/A	0.01%	100.00%	0.00%	3347	100.00%	0.00%	3347	100.00%	0.00%	280
27-Dec	100.00%	0.00%	527	129	N/A	0.02%	100.00%	0.00%	3399	100.00%	0.00%	3399	100.00%	0.00%	220
28-Dec	100.00%	0.00%	547	170	N/A	0.03%	100.00%	0.00%	3444	100.00%	0.00%	3444	100.00%	0.00%	320

29-Dec	100.00%	0.00%	490	140	N/A	0.03%	100.00%	0.00%	3448	100.00%	0.00%	3448	100.00%	0.00%	700
30-Dec	100.00%	0.00%	572	137	N/A	0.04%	100.00%	0.00%	4114	100.00%	0.00%	4114	100.00%	0.00%	270
31-Dec	100.00%	0.00%	593	141	N/A	0.03%	100.00%	0.00%	4091	100.00%	0.00%	4091	100.00%	0.00%	2030