

Date	Dedicated Interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance statistics	Availability Statistics		Performance statistics	Availability Statistics		Performance statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PIS P Yes/No response (millisecs)	Error response rate (%)			Response (milliesecs)			Response (milliesecs)			Response (milliesecs)
Uptime (%)	Downtime (%)	AISP response (millisecs)	PISP response (millisecs)	CBPII/PIS P Yes/No response (millisecs)	Error response rate (%)	Uptime (%)	Downtime (%)	Response (milliesecs)	Uptime (%)	Downtime (%)	Response (milliesecs)	Uptime (%)	Downtime (%)	Response (milliesecs)	
1-Apr	99.99%	0.01%	352	99	177	0.05%	100.00%	0.00%	2533	100.00%	0.00%	2533	100.00%	0.00%	369
2-Apr	99.99%	0.01%	218	102	N/A	0.04%	100.00%	0.00%	2160	100.00%	0.00%	2160	100.00%	0.00%	571
3-Apr	100.00%	0.00%	150	101	156	0.02%	100.00%	0.00%	2248	100.00%	0.00%	2248	100.00%	0.00%	459
4-Apr	99.99%	0.01%	225	99	148	0.03%	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	600
5-Apr	100.00%	0.00%	178	105	163	0.03%	100.00%	0.00%	2293	100.00%	0.00%	2293	100.00%	0.00%	417
6-Apr	99.99%	0.01%	1433	107	149	0.12%	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	515
7-Apr	99.99%	0.01%	158	95	157	0.01%	100.00%	0.00%	2357	100.00%	0.00%	2357	100.00%	0.00%	500
8-Apr	99.99%	0.01%	168	97	152	0.02%	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	1000
9-Apr	100.00%	0.00%	150	94	N/A	0.01%	100.00%	0.00%	2121	100.00%	0.00%	2121	100.00%	0.00%	422
10-Apr	100.00%	0.00%	151	95	186	0.00%	100.00%	0.00%	2141	100.00%	0.00%	2141	100.00%	0.00%	500
11-Apr	100.00%	0.00%	214	100	166	0.01%	100.00%	0.00%	2240	100.00%	0.00%	2240	100.00%	0.00%	559
12-Apr	99.99%	0.01%	440	100	157	0.02%	100.00%	0.00%	2570	100.00%	0.00%	2570	100.00%	0.00%	405
13-Apr	99.99%	0.01%	148	100	150	0.01%	100.00%	0.00%	2276	100.00%	0.00%	2276	100.00%	0.00%	591
14-Apr	91.08%	8.92%	138	103	165	0.01%	91.08%	8.92%	2236	91.08%	8.92%	2236	100.00%	0.00%	600
15-Apr	100.00%	0.00%	169	96	150	0.01%	100.00%	0.00%	2216	100.00%	0.00%	2216	100.00%	0.00%	750
16-Apr	99.99%	0.01%	140	96	290	0.00%	100.00%	0.00%	2269	100.00%	0.00%	2269	100.00%	0.00%	500
17-Apr	99.99%	0.01%	161	97	138	0.03%	100.00%	0.00%	2188	100.00%	0.00%	2188	100.00%	0.00%	435
18-Apr	100.00%	0.00%	124	102	139	0.00%	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%	308
19-Apr	100.00%	0.00%	175	98	160	0.09%	100.00%	0.00%	2252	100.00%	0.00%	2252	100.00%	0.00%	583
20-Apr	99.99%	0.01%	196	96	422	0.03%	100.00%	0.00%	2271	100.00%	0.00%	2271	100.00%	0.00%	333
21-Apr	99.99%	0.01%	269	94	229	0.04%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	563
22-Apr	99.99%	0.01%	148	95	168	0.01%	100.00%	0.00%	2564	100.00%	0.00%	2564	100.00%	0.00%	588
23-Apr	99.99%	0.01%	512	100	180	0.01%	100.00%	0.00%	2106	100.00%	0.00%	2106	100.00%	0.00%	1196
24-Apr	99.99%	0.01%	214	102	155	0.05%	100.00%	0.00%	2219	100.00%	0.00%	2219	100.00%	0.00%	389
25-Apr	100.00%	0.00%	128	97	200	0.00%	100.00%	0.00%	2546	100.00%	0.00%	2546	100.00%	0.00%	476
26-Apr	100.00%	0.00%	122	104	159	0.01%	100.00%	0.00%	2318	100.00%	0.00%	2318	100.00%	0.00%	484
27-Apr	99.99%	0.01%	124	100	574	0.02%	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	333
28-Apr	100.00%	0.00%	118	101	158	0.01%	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	500
29-Apr	100.00%	0.00%	121	94	156	0.01%	100.00%	0.00%	2494	100.00%	0.00%	2494	100.00%	0.00%	500
30-Apr	100.00%	0.00%	114	93	232	0.00%	100.00%	0.00%	2169	100.00%	0.00%	2169	100.00%	0.00%	500
1-May	100.00%	0.00%	121	93	178	0.00%	100.00%	0.00%	2141	100.00%	0.00%	2141	100.00%	0.00%	522

2-May	100.00%	0.00%	124	102	136	0.00%	100.00%	0.00%	2252	100.00%	0.00%	2252	100.00%	0.00%	391
3-May	100.00%	0.00%	123	99	188	0.01%	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%	476
4-May	99.99%	0.01%	130	93	166	0.01%	100.00%	0.00%	2417	100.00%	0.00%	2417	100.00%	0.00%	400
5-May	100.00%	0.00%	124	94	156	0.01%	100.00%	0.00%	2285	100.00%	0.00%	2285	100.00%	0.00%	360
6-May	100.00%	0.00%	125	95	152	0.01%	100.00%	0.00%	2324	100.00%	0.00%	2324	100.00%	0.00%	489
7-May	100.00%	0.00%	119	93	212	0.01%	100.00%	0.00%	2172	100.00%	0.00%	2172	100.00%	0.00%	750
8-May	100.00%	0.00%	123	97	187	0.01%	100.00%	0.00%	2345	100.00%	0.00%	2345	100.00%	0.00%	438
9-May	100.00%	0.00%	125	137	165	0.01%	100.00%	0.00%	2307	100.00%	0.00%	2307	100.00%	0.00%	313
10-May	100.00%	0.00%	123	94	182	0.01%	100.00%	0.00%	2304	100.00%	0.00%	2304	100.00%	0.00%	292
11-May	100.00%	0.00%	124	99	154	0.00%	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	323
12-May	100.00%	0.00%	121	100	207	0.01%	100.00%	0.00%	2322	100.00%	0.00%	2322	100.00%	0.00%	588
13-May	100.00%	0.00%	120	97	N/A	0.00%	100.00%	0.00%	2336	100.00%	0.00%	2336	100.00%	0.00%	500
14-May	100.00%	0.00%	125	93	295	0.01%	100.00%	0.00%	2166	100.00%	0.00%	2166	100.00%	0.00%	600
15-May	100.00%	0.00%	141	95	216	0.03%	100.00%	0.00%	2233	100.00%	0.00%	2233	100.00%	0.00%	333
16-May	100.00%	0.00%	127	97	191	0.00%	100.00%	0.00%	2247	100.00%	0.00%	2247	100.00%	0.00%	385
17-May	100.00%	0.00%	124	97	153	0.01%	100.00%	0.00%	2255	100.00%	0.00%	2255	100.00%	0.00%	333
18-May	100.00%	0.00%	411	99	345	0.02%	100.00%	0.00%	2263	100.00%	0.00%	2263	100.00%	0.00%	500
19-May	96.92%	3.08%	238	100	N/A	0.02%	100.00%	0.00%	2253	100.00%	0.00%	2253	96.92%	3.08%	296
20-May	100.00%	0.00%	135	98	146	0.01%	100.00%	0.00%	2344	100.00%	0.00%	2344	100.00%	0.00%	667
21-May	100.00%	0.00%	122	98	618	0.00%	100.00%	0.00%	2100	100.00%	0.00%	2100	100.00%	0.00%	1000
22-May	100.00%	0.00%	132	101	143	0.02%	100.00%	0.00%	2164	100.00%	0.00%	2164	100.00%	0.00%	333
23-May	100.00%	0.00%	131	104	159	0.00%	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	500
24-May	99.99%	0.01%	126	104	171	0.01%	100.00%	0.00%	2288	100.00%	0.00%	2288	100.00%	0.00%	375
25-May	99.92%	0.08%	125	113	281	0.00%	99.92%	0.08%	2280	100.00%	0.00%	2280	100.00%	0.00%	409
26-May	100.00%	0.00%	131	105	312	0.01%	100.00%	0.00%	2280	100.00%	0.00%	2280	100.00%	0.00%	429
27-May	100.00%	0.00%	122	100	N/A	0.01%	100.00%	0.00%	2253	100.00%	0.00%	2253	100.00%	0.00%	1020
28-May	100.00%	0.00%	125	99	497	0.01%	100.00%	0.00%	2095	100.00%	0.00%	2095	100.00%	0.00%	375
29-May	99.99%	0.01%	127	100	577	0.01%	100.00%	0.00%	2161	100.00%	0.00%	2161	100.00%	0.00%	516
30-May	100.00%	0.00%	121	100	268	0.01%	100.00%	0.00%	2184	100.00%	0.00%	2184	100.00%	0.00%	571
31-May	100.00%	0.00%	133	105	178	0.01%	100.00%	0.00%	2284	100.00%	0.00%	2284	100.00%	0.00%	350
1-Jun	100.00%	0.00%	160	107	565	0.02%	100.00%	0.00%	2429	100.00%	0.00%	2429	100.00%	0.00%	538
2-Jun	100.00%	0.00%	119	108	440	0.01%	100.00%	0.00%	2284	100.00%	0.00%	2284	100.00%	0.00%	365
3-Jun	100.00%	0.00%	114	100	1440	0.01%	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	1006
4-Jun	100.00%	0.00%	111	100	587	0.01%	100.00%	0.00%	2123	100.00%	0.00%	2123	100.00%	0.00%	417
5-Jun	100.00%	0.00%	113	96	286	0.01%	100.00%	0.00%	2162	100.00%	0.00%	2162	100.00%	0.00%	526
6-Jun	99.92%	0.08%	116	101	748	0.02%	100.00%	0.00%	2228	100.00%	0.00%	2228	99.92%	0.08%	333
7-Jun	100.00%	0.00%	113	99	425	0.01%	100.00%	0.00%	2378	100.00%	0.00%	2378	100.00%	0.00%	278
8-Jun	100.00%	0.00%	113	102	696	0.01%	100.00%	0.00%	2397	100.00%	0.00%	2397	100.00%	0.00%	143
9-Jun	100.00%	0.00%	112	97	564	0.01%	100.00%	0.00%	2351	100.00%	0.00%	2351	100.00%	0.00%	333
10-Jun	100.00%	0.00%	110	98	690	0.01%	100.00%	0.00%	2340	100.00%	0.00%	2340	100.00%	0.00%	600
11-Jun	100.00%	0.00%	112	99	437	0.00%	100.00%	0.00%	2143	100.00%	0.00%	2143	100.00%	0.00%	286
12-Jun	100.00%	0.00%	111	97	195	0.00%	100.00%	0.00%	2127	100.00%	0.00%	2127	100.00%	0.00%	517
13-Jun	96.67%	3.33%	112	100	642	0.01%	100.00%	0.00%	2303	100.00%	0.00%	2303	96.67%	3.33%	333

14-Jun	100.00%	0.00%	145	101	181	0.01%	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	227
15-Jun	100.00%	0.00%	114	115	188	0.01%	100.00%	0.00%	2286	100.00%	0.00%	2286	100.00%	0.00%	478
16-Jun	99.92%	0.08%	112	107	796	0.01%	100.00%	0.00%	2296	100.00%	0.00%	2296	99.92%	0.08%	714
17-Jun	100.00%	0.00%	110	102	224	0.00%	100.00%	0.00%	2083	100.00%	0.00%	2083	100.00%	0.00%	526
18-Jun	100.00%	0.00%	114	103	177	0.01%	100.00%	0.00%	2261	100.00%	0.00%	2261	100.00%	0.00%	455
19-Jun	99.92%	0.08%	114	105	146	0.00%	99.92%	0.08%	2383	100.00%	0.00%	2383	100.00%	0.00%	200
20-Jun	100.00%	0.00%	114	108	191	0.01%	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	367
21-Jun	100.00%	0.00%	118	102	337	0.03%	100.00%	0.00%	2326	100.00%	0.00%	2326	100.00%	0.00%	346
22-Jun	100.00%	0.00%	114	117	184	0.01%	100.00%	0.00%	2395	100.00%	0.00%	2395	100.00%	0.00%	316
23-Jun	100.00%	0.00%	109	106	457	0.01%	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	357
24-Jun	100.00%	0.00%	111	102	167	0.03%	100.00%	0.00%	2369	100.00%	0.00%	2369	100.00%	0.00%	375
25-Jun	99.99%	0.01%	145	115	425	0.02%	100.00%	0.00%	2117	100.00%	0.00%	2117	100.00%	0.00%	333
26-Jun	100.00%	0.00%	110	105	163	0.00%	100.00%	0.00%	2196	100.00%	0.00%	2196	100.00%	0.00%	333
27-Jun	100.00%	0.00%	115	106	186	0.01%	100.00%	0.00%	2273	100.00%	0.00%	2273	100.00%	0.00%	500
28-Jun	100.00%	0.00%	113	108	152	0.01%	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	630
29-Jun	99.67%	0.33%	113	111	332	0.01%	100.00%	0.00%	2325	100.00%	0.00%	2325	99.67%	0.33%	425
30-Jun	100.00%	0.00%	119	103	186	0.01%	100.00%	0.00%	2377	100.00%	0.00%	2377	100.00%	0.00%	110