

Date	Dedicated interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)
01-Apr	100.00%	0.00%	129	115	118	0.39%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	120
02-Apr	100.00%	0.00%	126	119	150	0.27%	100.00%	0.00%	220	100.00%	0.00%	220	99.93%	0.07%	157
03-Apr	100.00%	0.00%	117	119	135	0.01%	100.00%	0.00%	293	100.00%	0.00%	293	100.00%	0.00%	147
04-Apr	100.00%	0.00%	117	121	141	0.02%	100.00%	0.00%	306	100.00%	0.00%	306	100.00%	0.00%	146
05-Apr	100.00%	0.00%	121	118	140	0.02%	100.00%	0.00%	265	100.00%	0.00%	265	100.00%	0.00%	142
06-Apr	100.00%	0.00%	115	111	162	0.02%	100.00%	0.00%	262	100.00%	0.00%	262	100.00%	0.00%	119
07-Apr	100.00%	0.00%	118	112	133	0.03%	100.00%	0.00%	217	100.00%	0.00%	217	91.67%	8.33%	113
08-Apr	100.00%	0.00%	117	119	131	0.02%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	135
09-Apr	100.00%	0.00%	118	119	132	0.02%	100.00%	0.00%	238	100.00%	0.00%	238	100.00%	0.00%	142
10-Apr	100.00%	0.00%	118	117	138	0.02%	100.00%	0.00%	241	100.00%	0.00%	241	100.00%	0.00%	143
11-Apr	100.00%	0.00%	116	112	138	0.02%	100.00%	0.00%	229	98.06%	1.94%	229	100.00%	0.00%	144
12-Apr	100.00%	0.00%	118	122	130	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	143
13-Apr	100.00%	0.00%	130	103	135	0.02%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	117
14-Apr	100.00%	0.00%	115	110	141	0.00%	100.00%	0.00%	606	100.00%	0.00%	606	100.00%	0.00%	110
15-Apr	100.00%	0.00%	119	117	137	0.36%	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	127
16-Apr	100.00%	0.00%	118	128	147	0.01%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	137
17-Apr	100.00%	0.00%	119	123	133	0.00%	100.00%	0.00%	246	100.00%	0.00%	246	100.00%	0.00%	136
18-Apr	100.00%	0.00%	117	123	147	0.01%	100.00%	0.00%	238	100.00%	0.00%	238	100.00%	0.00%	145
19-Apr	100.00%	0.00%	144	119	288	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	95.83%	4.17%	144
20-Apr	100.00%	0.00%	123	109	151	0.01%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	129
21-Apr	100.00%	0.00%	120	112	N/A	0.01%	100.00%	0.00%	224	100.00%	0.00%	224	100.00%	0.00%	124
22-Apr	100.00%	0.00%	119	114	150	0.02%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	142
23-Apr	100.00%	0.00%	125	114	151	0.00%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	147
24-Apr	100.00%	0.00%	120	119	156	0.01%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	143
25-Apr	100.00%	0.00%	120	126	144	0.01%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	148
26-Apr	100.00%	0.00%	118	121	163	0.01%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	150
27-Apr	100.00%	0.00%	117	113	151	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	131
28-Apr	100.00%	0.00%	122	113	145	0.01%	100.00%	0.00%	224	100.00%	0.00%	224	91.67%	8.33%	116
29-Apr	100.00%	0.00%	121	119	147	0.01%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	137
30-Apr	100.00%	0.00%	119	121	134	0.01%	100.00%	0.00%	244	99.86%	0.14%	244	100.00%	0.00%	150
01-May	100.00%	0.00%	119	113	130	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	129
02-May	100.00%	0.00%	119	125	155	0.01%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	130
03-May	100.00%	0.00%	121	129	185	0.00%	100.00%	0.00%	251	100.00%	0.00%	251	100.00%	0.00%	128
04-May	100.00%	0.00%	123	111	168	0.00%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	107
05-May	100.00%	0.00%	119	111	170	0.00%	100.00%	0.00%	214	100.00%	0.00%	214	100.00%	0.00%	108
06-May	100.00%	0.00%	118	109	143	0.00%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	115
07-May	100.00%	0.00%	121	115	125	0.01%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	115
08-May	100.00%	0.00%	121	119	153	0.01%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	126

09-May	100.00%	0.00%	121	122	147	0.01%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	127
10-May	100.00%	0.00%	119	119	105	0.01%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	126
11-May	100.00%	0.00%	119	113	186	0.00%	100.00%	0.00%	221	100.00%	0.00%	221	100.00%	0.00%	107
12-May	100.00%	0.00%	119	113	159	0.01%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	124
13-May	100.00%	0.00%	134	118	148	0.01%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	130
14-May	100.00%	0.00%	120	110	162	0.00%	100.00%	0.00%	224	100.00%	0.00%	224	100.00%	0.00%	127
15-May	100.00%	0.00%	117	116	153	0.01%	100.00%	0.00%	258	100.00%	0.00%	258	100.00%	0.00%	128
16-May	100.00%	0.00%	125	129	138	0.01%	100.00%	0.00%	255	100.00%	0.00%	255	100.00%	0.00%	142
17-May	100.00%	0.00%	119	126	139	0.01%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	125
18-May	100.00%	0.00%	122	108	182	0.01%	100.00%	0.00%	234	100.00%	0.00%	234	100.00%	0.00%	108
19-May	100.00%	0.00%	118	110	165	0.01%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	130
20-May	100.00%	0.00%	149	115	146	0.00%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	134
21-May	100.00%	0.00%	119	113	147	0.01%	100.00%	0.00%	214	100.00%	0.00%	214	100.00%	0.00%	118
22-May	100.00%	0.00%	122	151	155	0.01%	100.00%	0.00%	230	100.00%	0.00%	230	100.00%	0.00%	120
23-May	100.00%	0.00%	122	134	149	0.01%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	124
24-May	100.00%	0.00%	131	132	150	0.00%	100.00%	0.00%	241	100.00%	0.00%	241	100.00%	0.00%	122
25-May	100.00%	0.00%	118	111	289	0.00%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	118
26-May	100.00%	0.00%	118	111	172	0.01%	100.00%	0.00%	216	100.00%	0.00%	216	100.00%	0.00%	120
27-May	100.00%	0.00%	122	112	152	0.01%	100.00%	0.00%	223	100.00%	0.00%	223	100.00%	0.00%	129
28-May	100.00%	0.00%	125	119	156	0.00%	95.90%	4.10%	250	95.90%	4.10%	250	100.00%	0.00%	121
29-May	100.00%	0.00%	124	119	156	0.01%	100.00%	0.00%	232	100.00%	0.00%	232	100.00%	0.00%	123
30-May	100.00%	0.00%	144	139	169	0.01%	100.00%	0.00%	235	100.00%	0.00%	235	100.00%	0.00%	128
31-May	100.00%	0.00%	116	128	118	0.00%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	129
01-Jun	100.00%	0.00%	116	112	140	0.01%	100.00%	0.00%	252	100.00%	0.00%	252	100.00%	0.00%	75
02-Jun	100.00%	0.00%	114	110	143	0.01%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	101
06-Jun	100.00%	0.00%	116	107	143	0.01%	100.00%	0.00%	234	100.00%	0.00%	234	100.00%	0.00%	111
04-Jun	100.00%	0.00%	117	115	137	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	202
05-Jun	100.00%	0.00%	151	122	151	0.02%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	144
06-Jun	100.00%	0.00%	124	129	117	0.00%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	139
07-Jun	100.00%	0.00%	118	130	387	0.00%	100.00%	0.00%	254	100.00%	0.00%	254	100.00%	0.00%	142
08-Jun	100.00%	0.00%	119	115	165	0.01%	100.00%	0.00%	255	100.00%	0.00%	255	100.00%	0.00%	61
09-Jun	100.00%	0.00%	129	122	N/A	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	123
10-Jun	100.00%	0.00%	121	115	138	0.00%	100.00%	0.00%	232	100.00%	0.00%	232	100.00%	0.00%	129
11-Jun	100.00%	0.00%	123	116	149	0.11%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	122
12-Jun	100.00%	0.00%	129	114	144	0.18%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	124
13-Jun	100.00%	0.00%	122	116	N/A	0.02%	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	127
14-Jun	100.00%	0.00%	115	120	120	0.00%	100.00%	0.00%	246	100.00%	0.00%	246	100.00%	0.00%	135
15-Jun	100.00%	0.00%	113	114	N/A	0.00%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	59
16-Jun	100.00%	0.00%	115	106	N/A	0.00%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	107
17-Jun	100.00%	0.00%	115	113	N/A	0.00%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%	127
18-Jun	100.00%	0.00%	117	117	N/A	0.01%	100.00%	0.00%	254	100.00%	0.00%	254	100.00%	0.00%	124
19-Jun	100.00%	0.00%	120	123	N/A	0.01%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	132
20-Jun	100.00%	0.00%	115	135	N/A	0.01%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	142
21-Jun	100.00%	0.00%	121	142	181	0.00%	100.00%	0.00%	221	100.00%	0.00%	221	100.00%	0.00%	141
22-Jun	100.00%	0.00%	120	120	N/A	0.01%	100.00%	0.00%	249	100.00%	0.00%	249	100.00%	0.00%	62
23-Jun	100.00%	0.00%	120	116	137	0.01%	100.00%	0.00%	195	100.00%	0.00%	195	100.00%	0.00%	118
24-Jun	100.00%	0.00%	121	126	182	0.00%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%	134
25-Jun	100.00%	0.00%	122	145	149	0.01%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	137
26-Jun	100.00%	0.00%	121	142	136	0.01%	100.00%	0.00%	284	100.00%	0.00%	284	100.00%	0.00%	920
27-Jun	100.00%	0.00%	120	148	348	0.01%	100.00%	0.00%	226	98.33%	1.67%	226	100.00%	0.00%	153
28-Jun	100.00%	0.00%	168	146	N/A	0.01%	100.00%	0.00%	238	100.00%	0.00%	238	100.00%	0.00%	136
29-Jun	100.00%	0.00%	127	140	N/A	0.01%	100.00%	0.00%	246	100.00%	0.00%	246	100.00%	0.00%	67

<b>30-Jun</b>	100.00%	0.00%	120	137	N/A	0.00%	100.00%	0.00%	<b>183</b>	100.00%	0.00%	<b>183</b>	100.00%	0.00%	<b>111</b>
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