

	Dedicated interface							AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking				
	Availability Statistics			Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics		
Date	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)
01-Jan	100.00%	0.00%	138	203	1693	0.00%	100.00%	0.00%	218	100.00%	100.00%	0.00%	218	100.00%	100.00%	0.00%	89	
02-Jan	100.00%	0.00%	183	221	1111	0.01%	100.00%	0.00%	196	100.00%	100.00%	0.00%	196	100.00%	100.00%	0.00%	104	
03-Jan	100.00%	0.00%	136	153	525	0.00%	100.00%	0.00%	230	100.00%	100.00%	0.00%	230	100.00%	100.00%	0.00%	99	
04-Jan	100.00%	0.00%	136	161	616	0.00%	100.00%	0.00%	227	100.00%	100.00%	0.00%	227	100.00%	100.00%	0.00%	97	
05-Jan	100.00%	0.00%	145	189	1321	0.08%	100.00%	0.00%	188	100.00%	100.00%	0.00%	188	81.25%	18.75%		95	
06-Jan	100.00%	0.00%	136	157	1290	0.01%	97.85%	2.15%	195	100.00%	100.00%	0.00%	195	100.00%	100.00%	0.00%	101	
07-Jan	100.00%	0.00%	134	152	474	0.01%	100.00%	0.00%	214	100.00%	100.00%	0.00%	214	100.00%	100.00%	0.00%	95	
08-Jan	100.00%	0.00%	143	170	873	0.01%	100.00%	0.00%	203	100.00%	100.00%	0.00%	203	100.00%	100.00%	0.00%	104	
09-Jan	100.00%	0.00%	135	174	591	0.01%	100.00%	0.00%	215	100.00%	100.00%	0.00%	215	100.00%	100.00%	0.00%	109	
10-Jan	100.00%	0.00%	139	167	1111	0.01%	100.00%	0.00%	210	100.00%	100.00%	0.00%	210	100.00%	100.00%	0.00%	107	
11-Jan	100.00%	0.00%	143	213	608	0.01%	100.00%	0.00%	211	100.00%	100.00%	0.00%	211	100.00%	100.00%	0.00%	91	
12-Jan	100.00%	0.00%	146	198	1036	0.01%	100.00%	0.00%	182	100.00%	100.00%	0.00%	182	100.00%	100.00%	0.00%	93	
13-Jan	100.00%	0.00%	138	183	707	0.00%	100.00%	0.00%	191	100.00%	100.00%	0.00%	191	100.00%	100.00%	0.00%	99	
14-Jan	100.00%	0.00%	137	179	538	0.01%	100.00%	0.00%	206	100.00%	100.00%	0.00%	206	100.00%	100.00%	0.00%	100	
15-Jan	100.00%	0.00%	243	186	1189	0.05%	100.00%	0.00%	210	100.00%	100.00%	0.00%	210	100.00%	100.00%	0.00%	104	
16-Jan	100.00%	0.00%	131	167	920	0.00%	100.00%	0.00%	209	100.00%	100.00%	0.00%	209	100.00%	100.00%	0.00%	108	
17-Jan	100.00%	0.00%	134	191	412	0.01%	100.00%	0.00%	212	100.00%	100.00%	0.00%	212	100.00%	100.00%	0.00%	106	
18-Jan	100.00%	0.00%	137	269	917	0.01%	100.00%	0.00%	204	100.00%	100.00%	0.00%	204	100.00%	100.00%	0.00%	94	
19-Jan	100.00%	0.00%	144	151	395	0.22%	100.00%	0.00%	194	100.00%	100.00%	0.00%	194	79.17%	20.83%		97	
20-Jan	100.00%	0.00%	138	148	805	0.02%	100.00%	0.00%	193	100.00%	100.00%	0.00%	193	100.00%	100.00%	0.00%	99	
21-Jan	100.00%	0.00%	135	147	723	0.01%	100.00%	0.00%	203	100.00%	100.00%	0.00%	203	100.00%	100.00%	0.00%	99	
22-Jan	100.00%	0.00%	136	151	522	0.01%	100.00%	0.00%	203	100.00%	100.00%	0.00%	203	100.00%	100.00%	0.00%	101	
23-Jan	100.00%	0.00%	133	144	909	0.01%	100.00%	0.00%	209	100.00%	100.00%	0.00%	209	100.00%	100.00%	0.00%	104	
24-Jan	100.00%	0.00%	137	171	804	0.00%	100.00%	0.00%	215	100.00%	100.00%	0.00%	215	100.00%	100.00%	0.00%	99	
25-Jan	100.00%	0.00%	136	162	981	0.00%	100.00%	0.00%	200	100.00%	100.00%	0.00%	200	100.00%	100.00%	0.00%	105	
26-Jan	100.00%	0.00%	139	170	874	0.01%	100.00%	0.00%	185	100.00%	100.00%	0.00%	185	100.00%	100.00%	0.00%	93	
27-Jan	100.00%	0.00%	134	158	445	0.01%	100.00%	0.00%	187	100.00%	100.00%	0.00%	187	100.00%	100.00%	0.00%	95	
28-Jan	100.00%	0.00%	134	178	842	0.01%	100.00%	0.00%	203	100.00%	100.00%	0.00%	203	100.00%	100.00%	0.00%	95	
29-Jan	100.00%	0.00%	136	158	661	0.00%	100.00%	0.00%	205	100.00%	100.00%	0.00%	205	100.00%	100.00%	0.00%	99	
30-Jan	100.00%	0.00%	231	156	841	0.01%	100.00%	0.00%	213	100.00%	100.00%	0.00%	213	100.00%	100.00%	0.00%	107	
31-Jan	100.00%	0.00%	129	140	459	0.01%	100.00%	0.00%	242	100.00%	100.00%	0.00%	242	100.00%	100.00%	0.00%	101	
01-Feb	100.00%	0.00%	136	174	479	0.00%	100.00%	0.00%	210	100.00%	100.00%	0.00%	210	100.00%	100.00%	0.00%	125	
02-Feb	100.00%	0.00%	141	161	571	0.00%	100.00%	0.00%	183	100.00%	100.00%	0.00%	183	100.00%	100.00%	0.00%	109	
03-Feb	100.00%	0.00%	138	148	369	0.00%	100.00%	0.00%	186	100.00%	100.00%	0.00%	186	100.00%	100.00%	0.00%	100	
04-Feb	100.00%	0.00%	133	165	739	0.01%	100.00%	0.00%	193	100.00%	100.00%	0.00%	193	100.00%	100.00%	0.00%	83	
05-Feb	100.00%	0.00%	139	158	1726	0.00%	100.00%	0.00%	216	100.00%	100.00%	0.00%	216	100.00%	100.00%	0.00%	152	
06-Feb	100.00%	0.00%	135	169	1091	0.00%	100.00%	0.00%	200	100.00%	100.00%	0.00%	200	100.00%	100.00%	0.00%	103	
07-Feb	100.00%	0.00%	133	160	938	0.01%	100.00%	0.00%	200	100.00%	100.00%	0.00%	200	100.00%	100.00%	0.00%	105	
08-Feb	100.00%	0.00%	137	173	917	0.00%	100.00%	0.00%	190	100.00%	100.00%	0.00%	190	100.00%	100.00%	0.00%	104	
09-Feb	100.00%	0.00%	136	184	770	0.00%	100.00%	0.00%	183	100.00%	100.00%	0.00%	183	100.00%	100.00%	0.00%	96	
10-Feb	100.00%	0.00%	138	161	1091	0.01%	100.00%	0.00%	212	100.00%	100.00%	0.00%	212	100.00%	100.00%	0.00%	132	
11-Feb	100.00%	0.00%	140	166	1607	0.01%	100.00%	0.00%	202	100.00%	100.00%	0.00%	202	100.00%	100.00%	0.00%	107	
12-Feb	100.00%	0.00%	137	183	1943	0.01%	100.00%	0.00%	201	100.00%	100.00%	0.00%	201	85.42%	14.58%		90	
13-Feb	100.00%	0.00%	135	171	1806	0.01%	100.00%	0.00%	262	100.00%	100.00%	0.00%	262	100.00%	100.00%	0.00%	122	
14-Feb	100.00%	0.00%	132	151	1522	0.01%	100.00%	0.00%	244	100.00%	100.00%	0.00%	244	100.00%	100.00%	0.00%	127	
15-Feb	100.00%	0.00%	143	184	1305	0.01%	100.00%	0.00%	244	100.00%	100.00%	0.00%	244	100.00%	100.00%	0.00%	112	
16-Feb	100.00%	0.00%	172	169	1125	0.01%	100.00%	0.00%	171	100.00%	100.00%	0.00%	171	92.71%	7.29%		109	
17-Feb	100.00%	0.00%	132	137	360	0.01%	100.00%	0.00%	188	100.00%	100.00%	0.00%	188	100.00%	100.00%	0.00%	175	
18-Feb	100.00%	0.00%	139	173	326	0.01%	100.00%	0.00%	200	100.00%	100.00%	0.00%	200	81.25%	18.75%		104	
19-Feb	100.00%	0.00%	284	160	516	0.01%	100.00%	0.00%	200	100.00%	100.00%	0.00%	200	100.00%	100.00%	0.00%	122	
20-Feb	100.00%	0.00%	134	158	321	0.01%	100.00%	0.00%	207	100.00%	100.00%	0.00%	207	83.33%	16.67%		115	
21-Feb	100.00%	0.00%	128	182	279	0.01%	100.00%	0.00%	218	100.00%	100.00%	0.00%	218	100.00%	100.00%	0.00%	121	
22-Feb	100.00%	0.00%	136	162	525	0.00%	100.00%	0.00%	202	100.00%	100.00%	0.00%	202	100.00%	100.00%	0.00%	112	
23-Feb	100.00%	0.00%	150	151	464	0.00%	100.00%	0.00%	183	100.00%	100.00%	0.00%	183	100.00%	100.00%	0.00%	131	
24-Feb	100.00%	0.00%	179	139	593	0.01%	100.00%	0.00%	193	100.00%	100.00%	0.00%	193	100.00%	100.00%	0.00%	115	
25-Feb	100.00%	0.00%	242	158	509	0.01%	100.00%	0.00%	206	100.00%	100.00%	0.00%	206	100.00%	100.00%	0.00%	96	
26-Feb	100.00%	0.00%	133	288	398	0.01%	100.00%	0.00%	199	100.00%	100.00%	0.00%	199	100.00%	100.00%	0.00%	118	
27-Feb	100.00%	0.00%	138	519	1597	0.01%	100.00%											

13-Mar	100.00%	0.00%	131	134	698	0.01%	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	114
14-Mar	100.00%	0.00%	138	145	1377	0.00%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	112
15-Mar	100.00%	0.00%	139	164	1844	0.00%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	113
16-Mar	100.00%	0.00%	136	153	1057	0.00%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	107
17-Mar	100.00%	0.00%	131	165	1197	0.00%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%	99
18-Mar	100.00%	0.00%	130	167	428	0.00%	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	105
19-Mar	100.00%	0.00%	130	168	919	0.01%	100.00%	0.00%	203	100.00%	0.00%	203	79.17%	20.83%	108
20-Mar	100.00%	0.00%	128	152	1220	0.00%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	118
21-Mar	100.00%	0.00%	129	153	745	0.01%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	118
22-Mar	100.00%	0.00%	142	182	616	0.00%	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	108
23-Mar	100.00%	0.00%	135	144	801	0.01%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	101
24-Mar	100.00%	0.00%	122	190	581	0.01%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	115
25-Mar	100.00%	0.00%	124	147	414	0.01%	100.00%	0.00%	182	97.99%	2.01%	182	100.00%	0.00%	115
26-Mar	100.00%	0.00%	124	146	685	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	121
27-Mar	100.00%	0.00%	125	595	360	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	120
28-Mar	100.00%	0.00%	128	278	395	0.01%	100.00%	0.00%	190	100.00%	0.00%	190	79.17%	20.83%	124
29-Mar	100.00%	0.00%	280	150	402	0.00%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	128
30-Mar	100.00%	0.00%	221	154	311	0.00%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	250
31-Mar	100.00%	0.00%	128	152	1483	0.01%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	129