

Date	Dedicated interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Response (milliseconds)
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)									
01-Jan	100.00%	0.00%	132	126	329	0.08%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%	125
02-Jan	100.00%	0.00%	139	159	198	0.07%	100.00%	0.00%	167	100.00%	0.00%	167	100.00%	0.00%	120
03-Jan	100.00%	0.00%	128	143	274	0.08%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	124
04-Jan	100.00%	0.00%	125	146	226	0.08%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	115
05-Jan	100.00%	0.00%	159	137	260	0.08%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	118
06-Jan	100.00%	0.00%	125	136	223	0.08%	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	126
07-Jan	100.00%	0.00%	134	139	311	0.07%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	131
08-Jan	100.00%	0.00%	129	237	334	0.07%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	137
09-Jan	100.00%	0.00%	126	202	582	0.06%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	137
10-Jan	100.00%	0.00%	152	131	339	0.04%	100.00%	0.00%	158	100.00%	0.00%	158	100.00%	0.00%	136
11-Jan	100.00%	0.00%	124	138	211	0.04%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	115
12-Jan	100.00%	0.00%	126	133	198	0.04%	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	120
13-Jan	100.00%	0.00%	129	189	287	0.04%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	131
14-Jan	100.00%	0.00%	127	275	296	0.04%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	130
15-Jan	100.00%	0.00%	164	155	308	0.04%	100.00%	0.00%	206	98.26%	1.74%	206	100.00%	0.00%	136
16-Jan	100.00%	0.00%	122	217	210	0.04%	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	135
17-Jan	100.00%	0.00%	125	154	215	0.04%	100.00%	0.00%	182	100.00%	0.00%	182	58.89%	41.11%	134
18-Jan	100.00%	0.00%	124	147	270	0.04%	100.00%	0.00%	177	100.00%	0.00%	177	100.00%	0.00%	110
19-Jan	100.00%	0.00%	121	261	245	0.04%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	116
20-Jan	100.00%	0.00%	130	318	502	0.04%	100.00%	0.00%	201	100.00%	0.00%	201	100.00%	0.00%	130
21-Jan	100.00%	0.00%	127	210	288	0.05%	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	127
22-Jan	100.00%	0.00%	167	208	262	0.04%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	135
23-Jan	100.00%	0.00%	151	261	231	0.04%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	142
24-Jan	100.00%	0.00%	130	231	248	0.04%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	151
25-Jan	100.00%	0.00%	119	198	287	0.04%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	115
26-Jan	100.00%	0.00%	148	210	177	0.04%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	118
27-Jan	100.00%	0.00%	120	394	338	0.04%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	129
28-Jan	100.00%	0.00%	134	208	239	0.03%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	156
29-Jan	100.00%	0.00%	154	323	227	0.01%	100.00%	0.00%	182	97.43%	2.57%	182	100.00%	0.00%	140
30-Jan	100.00%	0.00%	141	978	219	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	146
31-Jan	100.00%	0.00%	124	386	351	0.01%	100.00%	0.00%	184	100.00%	0.00%	184	100.00%	0.00%	141
01-Feb	100.00%	0.00%	114	398	311	0.00%	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	121
02-Feb	100.00%	0.00%	113	386	274	0.01%	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	118
03-Feb	100.00%	0.00%	118	518	236	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	121
04-Feb	100.00%	0.00%	122	640	308	0.01%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	136
05-Feb	100.00%	0.00%	114	389	213	0.01%	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	137
06-Feb	100.00%	0.00%	114	476	207	0.01%	100.00%	0.00%	181	100.00%	0.00%	181	100.00%	0.00%	143
07-Feb	100.00%	0.00%	148	485	267	0.01%	100.00%	0.00%	188	100.00%	0.00%	188	100.00%	0.00%	136
08-Feb	100.00%	0.00%	115	607	282	0.01%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	121
09-Feb	100.00%	0.00%	153	606	252	0.01%	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%	120
10-Feb	100.00%	0.00%	117	420	242	0.01%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	136
11-Feb	100.00%	0.00%	128	326	241	0.01%	100.00%	0.00%	177	100.00%	0.00%	177	100.00%	0.00%	133
12-Feb	100.00%	0.00%	129	465	246	0.01%	99.58%	0.42%	207	99.58%	0.42%	207	99.58%	0.42%	139
13-Feb	100.00%	0.00%	125	284	676	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	142
14-Feb	100.00%	0.00%	121	461	280	0.01%	100.00%	0.00%	216	100.00%	0.00%	216	100.00%	0.00%	129
15-Feb	100.00%	0.00%	122	438	482	0.01%	100.00%	0.00%	154	100.00%	0.00%	154	100.00%	0.00%	114
16-Feb	100.00%	0.00%	117	507	324	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	117
17-Feb	100.00%	0.00%	118	426	329	0.01%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	129
18-Feb	100.00%	0.00%	148	433	268	0.01%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	129
19-Feb	100.00%	0.00%	157	209	526	0.01%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	130
20-Feb	100.00%	0.00%	124	525	228	0.01%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	133
21-Feb	100.00%	0.00%	129	491	287	0.01%	100.00%	0.00%	172	100.00%	0.00%	172	100.00%	0.00%	128
22-Feb	100.00%	0.00%	147	843	313	0.19%	100.00%	0.00%	181	100.00%	0.00%	181	78.82%	21.18%	112
23-Feb	100.00%	0.00%	152	519	177	0.01%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	116
24-Feb	100.00%	0.00%	160	541	290	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	128
25-Feb	100.00%	0.00%	167	528	237	0.01%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	133
26-Feb	100.00%	0.00%	147	390	280	0.01%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	135
27-Feb	100.00%	0.00%	109	363	214	0.01%	100.00%	0.00%	214	100.00%	0.00%	214	100.00%	0.00%	144
28-Feb	100.00%	0.00%	116	374	252	0.01%	100.00%	0.00%	188	100.00%	0.00%	188	100.00%	0.00%	136
01-Mar	100.00%	0.00%	116	534	227	0.01%	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	109
02-Mar	100.00%	0.00%	109	424	234	0.01%	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	125
03-Mar	100.00%	0.00%	109	300	298	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	127
04-Mar	100.00%	0.00%	137	329	400	0.01%	100.00%	0.00%	201	100.00%	0.00%	201	100.00%	0.00%	134
05-Mar	100.00%	0.00%	108	294	361	0.01%	100.00%	0.00%	200	98.19%	1.81%	200	100.00%	0.00%	136
06-Mar	100.00%	0.00%	108	440	361	0.01%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	134
07-Mar	100.00%	0.00%	114	309	444	0.01%	100.00%	0.00%	199	100.00%	0.00%	199	100.00%	0.00%	108
08-Mar	100.00%	0.00%	115	398	196	0.29%	100.00%	0.00%	143	100.00%	0.00%	143	78.82%	21.18%	100
09-Mar	100.00%	0.00%	135	398	284	0.01%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	125
10-Mar	100.00%	0.00%	144	220	263	0.01%	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	124
11-Mar	100.00%	0.00%	119	300	226	0.01%	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	129
12-Mar	100.00%	0.00%	168	239	288	0.01%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	143
13-Mar	100.00%	0.00%	118	288	351	0.01%	99.10%	0.90%	393	99.10%	0.90%	393	99.10%	0.90%	165
14-Mar	100.00%	0.00%	121	257	474	0.02%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	107
15-Mar	100.00%	0.00%	118	258	403	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	100
16-Mar	100.00%	0.00%	120	319	600	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	120

17-Mar	100.00%	0.00%	114	254	426	0.01%	100.00%	0.00%	184	100.00%	0.00%	184	100.00%	0.00%	109
18-Mar	100.00%	0.00%	113	359	1177	0.01%	100.00%	0.00%	467	98.19%	1.81%	467	100.00%	0.00%	135
19-Mar	100.00%	0.00%	115	494	422	0.02%	100.00%	0.00%	176	100.00%	0.00%	176	75.00%	25.00%	159
20-Mar	100.00%	0.00%	121	342	182	0.03%	100.00%	0.00%	173	98.19%	1.81%	173	100.00%	0.00%	35
21-Mar	100.00%	0.00%	159	270	270	0.02%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	110
22-Mar	100.00%	0.00%	134	289	198	3.45%	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	101
23-Mar	100.00%	0.00%	135	276	149	0.03%	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	127
24-Mar	100.00%	0.00%	168	320	501	0.01%	98.12%	1.88%	151	100.00%	0.00%	151	100.00%	0.00%	134
25-Mar	100.00%	0.00%	132	286	422	0.01%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%	147
26-Mar	100.00%	0.00%	135	293	274	0.01%	100.00%	0.00%	175	98.33%	1.67%	175	100.00%	0.00%	147
27-Mar	100.00%	0.00%	195	436	284	0.01%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	143
28-Mar	100.00%	0.00%	149	489	448	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	113
29-Mar	100.00%	0.00%	197	508	310	0.25%	100.00%	0.00%	169	100.00%	0.00%	169	91.67%	8.33%	108
30-Mar	100.00%	0.00%	151	412	351	0.02%	100.00%	0.00%	161	100.00%	0.00%	161	100.00%	0.00%	135
31-Mar	100.00%	0.00%	145	412	308	0.02%	96.67%	3.33%	178	100.00%	0.00%	178	100.00%	0.00%	137