

Dedicated Interface							AIB ROI Online				AIB ROI Mobile			AIB ROI Internet Business Banking		
Availability Statistics			Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	
Date	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)				Response (milliseconds)
01-Jul	100.00%	0.00%	118	104	190	0.01%	100.00%	0.00%	278	100.00%	0.00%	278	100.00%	0.00%	135	
02-Jul	100.00%	0.00%	127	100	165	0.00%	100.00%	0.00%	244	100.00%	0.00%	244	86.81%	13.19%	117	
03-Jul	100.00%	0.00%	122	102	465	0.00%	100.00%	0.00%	258	100.00%	0.00%	258	100.00%	0.00%	112	
04-Jul	100.00%	0.00%	132	98	220	0.01%	100.00%	0.00%	268	100.00%	0.00%	268	99.93%	0.07%	118	
05-Jul	100.00%	0.00%	137	109	180	0.00%	100.00%	0.00%	263	100.00%	0.00%	263	99.86%	0.14%	104	
06-Jul	100.00%	0.00%	122	102	143	0.00%	100.00%	0.00%	220	97.90%	2.10%	220	100.00%	0.00%	130	
07-Jul	100.00%	0.00%	111	102	184	0.00%	100.00%	0.00%	239	100.00%	0.00%	239	99.93%	0.07%	121	
08-Jul	100.00%	0.00%	111	97	550	0.01%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	116	
09-Jul	100.00%	0.00%	119	93	203	0.00%	97.21%	2.29%	215	100.00%	0.00%	215	87.50%	12.50%	114	
10-Jul	100.00%	0.00%	114	96	169	0.00%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	118	
11-Jul	100.00%	0.00%	110	101	155	0.00%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	107	
12-Jul	100.00%	0.00%	109	104	N/A	0.00%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	105	
13-Jul	100.00%	0.00%	114	97	229	0.00%	99.31%	0.69%	246	100.00%	0.00%	246	100.00%	0.00%	107	
14-Jul	100.00%	0.00%	114	100	204	0.00%	100.00%	0.00%	263	99.86%	0.14%	263	100.00%	0.00%	110	
15-Jul	100.00%	0.00%	116	100	N/A	0.01%	100.00%	0.00%	249	100.00%	0.00%	249	100.00%	0.00%	105	
16-Jul	100.00%	0.00%	113	100	160	0.00%	100.00%	0.00%	197	100.00%	0.00%	197	100.00%	0.00%	120	
17-Jul	100.00%	0.00%	115	101	154	0.00%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%	109	
18-Jul	100.00%	0.00%	115	103	282	0.00%	100.00%	0.00%	252	97.90%	2.10%	252	100.00%	0.00%	107	
19-Jul	100.00%	0.00%	115	101	138	0.01%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	106	
20-Jul	100.00%	0.00%	114	106	283	0.01%	100.00%	0.00%	258	100.00%	0.00%	258	83.33%	16.67%	106	
21-Jul	100.00%	0.00%	137	112	242	0.01%	100.00%	0.00%	257	100.00%	0.00%	257	100.00%	0.00%	110	
22-Jul	100.00%	0.00%	128	107	207	0.00%	100.00%	0.00%	248	100.00%	0.00%	248	100.00%	0.00%	105	
23-Jul	100.00%	0.00%	113	103	N/A	0.00%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	113	
24-Jul	100.00%	0.00%	116	105	163	0.00%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	111	
25-Jul	100.00%	0.00%	145	104	229	0.01%	100.00%	0.00%	248	100.00%	0.00%	248	100.00%	0.00%	111	
26-Jul	100.00%	0.00%	120	115	129	0.02%	100.00%	0.00%	241	100.00%	0.00%	241	100.00%	0.00%	109	
27-Jul	100.00%	0.00%	105	104	130	0.01%	100.00%	0.00%	251	100.00%	0.00%	251	100.00%	0.00%	110	
28-Jul	100.00%	0.00%	118	117	660	0.02%	100.00%	0.00%	250	100.00%	0.00%	250	100.00%	0.00%	112	
29-Jul	100.00%	0.00%	114	120	N/A	0.00%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	117	
30-Jul	100.00%	0.00%	122	106	N/A	0.01%	100.00%	0.00%	192	100.00%	0.00%	192	100.00%	0.00%	121	
31-Jul	100.00%	0.00%	112	107	152	0.01%	100.00%	0.00%	225	100.00%	0.00%	225	99.93%	0.07%	122	
01-Aug	100.00%	0.00%	114	100	193	0.02%	100.00%	0.00%	251	100.00%	0.00%	251	100.00%	0.00%	129	
02-Aug	100.00%	0.00%	118	104	319	0.02%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	120	

03-Aug	100.00%	0.00%	120	106	151	0.02%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	116
04-Aug	100.00%	0.00%	119	227	234	0.01%	100.00%	0.00%	253	100.00%	0.00%	253	100.00%	0.00%	119
05-Aug	100.00%	0.00%	125	109	208	0.00%	100.00%	0.00%	245	100.00%	0.00%	245	100.00%	0.00%	108
06-Aug	100.00%	0.00%	131	106	133	0.00%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	118
07-Aug	100.00%	0.00%	133	105	168	0.00%	100.00%	0.00%	230	100.00%	0.00%	230	100.00%	0.00%	128
08-Aug	100.00%	0.00%	125	105	155	0.01%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	118
09-Aug	100.00%	0.00%	119	106	195	0.03%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	115
10-Aug	100.00%	0.00%	117	114	161	0.01%	100.00%	0.00%	223	97.90%	2.10%	223	99.92%	0.08%	118
11-Aug	100.00%	0.00%	113	105	185	0.02%	100.00%	0.00%	236	100.00%	0.00%	236	100.00%	0.00%	127
12-Aug	100.00%	0.00%	117	121	966	0.00%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	111
13-Aug	100.00%	0.00%	114	113	206	0.00%	100.00%	0.00%	175	100.00%	0.00%	175	66.67%	33.33%	114
14-Aug	100.00%	0.00%	119	104	159	0.01%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	124
15-Aug	100.00%	0.00%	118	112	252	0.02%	100.00%	0.00%	220	97.90%	2.10%	220	100.00%	0.00%	122
16-Aug	100.00%	0.00%	124	106	949	0.02%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	116
17-Aug	100.00%	0.00%	122	114	205	0.01%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	118
18-Aug	100.00%	0.00%	112	106	187	0.01%	100.00%	0.00%	232	100.00%	0.00%	232	100.00%	0.00%	115
19-Aug	100.00%	0.00%	111	106	465	0.00%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	107
20-Aug	100.00%	0.00%	115	110	160	0.01%	100.00%	0.00%	208	100.00%	0.00%	208	69.03%	30.97%	117
21-Aug	100.00%	0.00%	113	107	145	0.03%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	116
22-Aug	100.00%	0.00%	115	110	170	0.02%	100.00%	0.00%	234	100.00%	0.00%	234	99.93%	0.07%	114
23-Aug	100.00%	0.00%	113	106	162	0.01%	100.00%	0.00%	230	100.00%	0.00%	230	100.00%	0.00%	115
24-Aug	100.00%	0.00%	113	103	295	0.02%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	116
25-Aug	100.00%	0.00%	114	110	196	0.02%	100.00%	0.00%	246	100.00%	0.00%	246	100.00%	0.00%	117
26-Aug	100.00%	0.00%	112	103	176	0.01%	100.00%	0.00%	263	100.00%	0.00%	263	100.00%	0.00%	113
27-Aug	100.00%	0.00%	111	108	202	0.00%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	114
28-Aug	100.00%	0.00%	113	106	157	0.00%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	116
29-Aug	100.00%	0.00%	111	107	164	0.01%	100.00%	0.00%	224	97.90%	2.10%	224	99.93%	0.07%	114
30-Aug	100.00%	0.00%	116	105	150	0.02%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%	118
31-Aug	100.00%	0.00%	114	156	146	0.01%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	117
01-Sep	100.00%	0.00%	112	105	146	0.00%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	117
02-Sep	100.00%	0.00%	111	102	174	0.00%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	106
03-Sep	100.00%	0.00%	112	103	152	0.01%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	116
04-Sep	100.00%	0.00%	111	101	176	0.01%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%	125
05-Sep	100.00%	0.00%	111	103	172	0.00%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%	120
06-Sep	100.00%	0.00%	110	98	160	0.01%	100.00%	0.00%	235	100.00%	0.00%	235	100.00%	0.00%	114
07-Sep	100.00%	0.00%	113	100	144	0.01%	100.00%	0.00%	236	100.00%	0.00%	236	100.00%	0.00%	118
08-Sep	100.00%	0.00%	111	102	165	0.01%	100.00%	0.00%	235	100.00%	0.00%	235	100.00%	0.00%	117
09-Sep	100.00%	0.00%	115	110	N/A	0.08%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	103
10-Sep	100.00%	0.00%	114	103	206	0.00%	100.00%	0.00%	216	100.00%	0.00%	216	75.35%	24.65%	104
11-Sep	100.00%	0.00%	111	106	158	0.00%	100.00%	0.00%	209	100.00%	0.00%	209	99.93%	0.07%	109
12-Sep	100.00%	0.00%	114	103	136	0.01%	100.00%	0.00%	236	100.00%	0.00%	236	100.00%	0.00%	112
13-Sep	100.00%	0.00%	119	105	131	0.03%	100.00%	0.00%	237	100.00%	0.00%	237	100.00%	0.00%	110
14-Sep	100.00%	0.00%	113	107	140	0.10%	100.00%	0.00%	246	100.00%	0.00%	246	100.00%	0.00%	113
15-Sep	100.00%	0.00%	113	101	156	0.19%	100.00%	0.00%	247	100.00%	0.00%	247	100.00%	0.00%	113

16-Sep	100.00%	0.00%	112	111	N/A	0.11%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	102
17-Sep	100.00%	0.00%	114	105	157	0.11%	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	105
18-Sep	100.00%	0.00%	113	105	137	0.12%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	108
19-Sep	100.00%	0.00%	113	107	207	0.11%	100.00%	0.00%	218	97.90%	2.10%	218	100.00%	0.00%	108
20-Sep	100.00%	0.00%	122	118	N/A	0.12%	100.00%	0.00%	201	100.00%	0.00%	201	100.00%	0.00%	110
21-Sep	100.00%	0.00%	115	107	287	0.10%	100.00%	0.00%	229	100.00%	0.00%	229	100.00%	0.00%	111
22-Sep	100.00%	0.00%	133	114	141	0.78%	100.00%	0.00%	206	99.93%	0.07%	206	100.00%	0.00%	117
23-Sep	100.00%	0.00%	113	110	N/A	0.06%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	112
24-Sep	100.00%	0.00%	115	110	141	0.05%	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%	110
25-Sep	100.00%	0.00%	121	104	124	0.06%	100.00%	0.00%	226	100.00%	0.00%	226	100.00%	0.00%	116
26-Sep	100.00%	0.00%	118	109	166	0.07%	100.00%	0.00%	240	99.93%	0.07%	240	99.79%	0.21%	116
27-Sep	100.00%	0.00%	118	113	162	0.07%	100.00%	0.00%	271	100.00%	0.00%	271	100.00%	0.00%	116
28-Sep	100.00%	0.00%	115	112	185	0.07%	100.00%	0.00%	244	100.00%	0.00%	244	100.00%	0.00%	117
29-Sep	100.00%	0.00%	117	125	N/A	0.06%	100.00%	0.00%	243	100.00%	0.00%	243	100.00%	0.00%	117
30-Sep	100.00%	0.00%	118	110	405	0.05%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	104