

	Dedicated interface						AIB ROI Online				AIB ROI Mobile				AIB ROI Internet Business Banking			
	Availability Statistics			Performance Statistics			Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics	
Date	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)			
01-Jul	100.00%	0.00%	107	134	464	0.01%	100.00%	0.00%	176	99.24%	0.76%	176	100.00%	0.00%	115			
02-Jul	100.00%	0.00%	221	121	981	0.00%	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	117			
03-Jul	100.00%	0.00%	107	141	652	0.01%	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	115			
04-Jul	100.00%	0.00%	111	210	954	0.01%	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	119			
05-Jul	100.00%	0.00%	205	123	494	0.00%	100.00%	0.00%	176	100.00%	0.00%	176	100.00%	0.00%	112			
06-Jul	100.00%	0.00%	118	135	628	0.00%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	97			
07-Jul	100.00%	0.00%	115	128	1150	0.00%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	104			
08-Jul	100.00%	0.00%	123	164	897	0.00%	100.00%	0.00%	172	100.00%	0.00%	172	100.00%	0.00%	110			
09-Jul	100.00%	0.00%	126	241	1112	0.01%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	109			
10-Jul	100.00%	0.00%	131	140	1340	0.01%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	111			
11-Jul	100.00%	0.00%	116	260	919	0.01%	100.00%	0.00%	179	100.00%	0.00%	179	100.00%	0.00%	117			
12-Jul	100.00%	0.00%	110	135	1265	0.00%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	113			
13-Jul	100.00%	0.00%	109	125	1403	0.03%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	99			
14-Jul	100.00%	0.00%	108	135	1074	0.06%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	101			
15-Jul	100.00%	0.00%	105	333	1132	0.01%	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%	108			
16-Jul	100.00%	0.00%	108	215	650	0.01%	100.00%	0.00%	176	100.00%	0.00%	176	100.00%	0.00%	112			
17-Jul	100.00%	0.00%	121	731	1007	0.01%	100.00%	0.00%	181	100.00%	0.00%	181	100.00%	0.00%	111			
18-Jul	100.00%	0.00%	210	114	748	0.01%	100.00%	0.00%	267	100.00%	0.00%	267	100.00%	0.00%	116			
19-Jul	100.00%	0.00%	202	234	881	0.01%	100.00%	0.00%	184	100.00%	0.00%	184	100.00%	0.00%	111			
20-Jul	100.00%	0.00%	166	216	1120	0.02%	100.00%	0.00%	165	100.00%	0.00%	165	99.70%	0.30%	100			
21-Jul	100.00%	0.00%	142	133	1038	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	104			
22-Jul	100.00%	0.00%	144	196	1335	0.01%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	115			
23-Jul	100.00%	0.00%	143	176	534	0.01%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	114			
24-Jul	100.00%	0.00%	137	130	376	0.01%	100.00%	0.00%	369	100.00%	0.00%	369	100.00%	0.00%	117			
25-Jul	100.00%	0.00%	137	142	450	0.02%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	118			
26-Jul	100.00%	0.00%	140	142	462	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	119			
27-Jul	100.00%	0.00%	141	600	127	0.01%	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	105			
28-Jul	100.00%	0.00%	138	135	283	0.01%	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%	104			
29-Jul	100.00%	0.00%	149	195	293	0.01%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%	117			
30-Jul	100.00%	0.00%	148	625	516	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	118			
31-Jul	100.00%	0.00%	138	183	735	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	120			
01-Aug	100.00%	0.00%	140	171	740	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	122			
02-Aug	100.00%	0.00%	147	145	786	0.00%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	116			
03-Aug	100.00%	0.00%	141	143	1349	0.01%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	105			
04-Aug	100.00%	0.00%	141	139	707	0.01%	100.00%	0.00%	181	100.00%	0.00%	181	100.00%	0.00%	109			
05-Aug	100.00%	0.00%	140	219	798	0.01%	100.00%	0.00%	156	100.00%	0.00%	156	100.00%	0.00%	109			
06-Aug	100.00%	0.00%	126	166	489	0.01%	100.00%	0.00%	231	100.00%	0.00%	231	100.00%	0.00%	117			
07-Aug	100.00%	0.00%	144	367	1017	0.01%	100.00%	0.00%	173	100.00%	0.00%	173	95.83%	4.17%	121			
08-Aug	100.00%	0.00%	155	261	903	0.00%	100.00%	0.00%	203	100.00%	0.00%	203	100.00%	0.00%	124			
09-Aug	100.00%	0.00%	148	141	963	0.01%	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%	110			
10-Aug	100.00%	0.00%	137	198	1442	0.14%	100.00%	0.00%	151	100.00%	0.00%	151	80.90%	19.10%	104			
11-Aug	100.00%	0.00%	134	161	636	0.01%	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%	110			
12-Aug	100.00%	0.00%	146	154	1023	0.01%	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	114			
13-Aug	100.00%	0.00%	146	195	939	0.01%	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	116			
14-Aug	100.00%	0.00%	142	159	319	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	117			
15-Aug	100.00%	0.00%	142	182	427	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	127			
16-Aug	100.00%	0.00%	147	148	598	0.01%	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	115			
17-Aug	100.00%	0.00%	142	163	363	0.01%	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	103			
18-Aug	100.00%	0.00%	126	137	156	0.01%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	105			
19-Aug	100.00%	0.00%	145	292	273	0.01%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	113			
20-Aug	100.00%	0.00%	150	320	189	0.01%	100.00%	0.00%	145	99.03%	0.97%	145	100.00%	0.00%	122			
21-Aug	100.00%	0.00%	185	134	205	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	115			
22-Aug	100.00%	0.00%	134	250	240	0.01%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	116			
23-Aug	100.00%	0.00%	166	172	325	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	117			
24-Aug	100.00%	0.00%	130	141	208	0.01%	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	106			
25-Aug	100.00%	0.00%	139	286	200	0.01%	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	102			
26-Aug	100.00%	0.00%	310	515	190	0.01%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	113			
27-Aug	100.00%	0.00%	147	233	252	0.06%	100.00%	0.00%	148	100.00%	0.00%	148	95.83%	4.17%	115			
28-Aug	100.00%	0.00%	132	171	215	0.01%	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%	119			
29-Aug	100.00%	0.00%	121	119	173	0.01%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	121			
30-Aug	100.00%	0.00%	134	146	1347	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	117			
31-Aug	100.00%	0.00%	151	194	194	0.01%	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	101			
01-Sep	100.00%	0.00%	139	235	223	0.00%	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	102			
02-Sep	100.00%	0.00%	138	237	302	0.01%	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%	116			
03-Sep	100.00%	0.00%	142	211	147	0.02%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	111			
04-Sep	100.00%	0.00%	140	152	181	0.01%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	119			
05-Sep	100.00%	0.00%	143	143	253	0.01%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	119			
06-Sep	100.00%	0.00%	143	134	254	0.00%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	120			
07-Sep	100.00%	0.00%	147	145	182	0.01%	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%</				

14-Sep	100.00%	0.00%	144	142	298	0.28%	100.00%	0.00%	120	99.17%	0.83%	120	66.67%	33.33%	103
15-Sep	100.00%	0.00%	142	186	199	0.01%	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	105
16-Sep	100.00%	0.00%	148	135	172	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	114
17-Sep	100.00%	0.00%	138	155	183	0.01%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	114
18-Sep	100.00%	0.00%	139	230	162	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	129
19-Sep	100.00%	0.00%	147	122	310	0.01%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	120
20-Sep	100.00%	0.00%	144	163	480	0.01%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	126
21-Sep	100.00%	0.00%	133	130	520	0.01%	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	109
22-Sep	100.00%	0.00%	133	202	162	0.01%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	104
23-Sep	100.00%	0.00%	123	159	169	0.01%	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	114
24-Sep	100.00%	0.00%	122	167	148	0.01%	100.00%	0.00%	152	96.81%	3.19%	152	100.00%	0.00%	116
25-Sep	100.00%	0.00%	134	122	184	0.01%	100.00%	0.00%	158	100.00%	0.00%	158	100.00%	0.00%	122
26-Sep	100.00%	0.00%	142	178	407	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	127
27-Sep	100.00%	0.00%	150	136	168	0.01%	100.00%	0.00%	167	100.00%	0.00%	167	100.00%	0.00%	122
28-Sep	100.00%	0.00%	132	139	228	0.00%	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	107
29-Sep	100.00%	0.00%	144	163	179	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	109
30-Sep	100.00%	0.00%	133	211	257	0.01%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	122

