

Date	Dedicated Interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBP/II/PISP Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)			Response (millisecs)
1-Oct	99.92%	0.08%	143	108	N/A	0.00%	100.00%	0.00%	3445	99.92%	0.08%	3445	100.00%	0.00%	1340
2-Oct	100.00%	0.00%	134	105	N/A	43.21%	100.00%	0.00%	2355	100.00%	0.00%	2355	100.00%	0.00%	400
3-Oct	97.42%	2.58%	169	102	N/A	0.02%	100.00%	0.00%	2118	100.00%	0.00%	2118	100.00%	0.00%	550
4-Oct	100.00%	0.00%	147	107	N/A	0.01%	100.00%	0.00%	2266	100.00%	0.00%	2266	100.00%	0.00%	610
5-Oct	100.00%	0.00%	145	107	N/A	0.01%	100.00%	0.00%	2205	100.00%	0.00%	2205	100.00%	0.00%	600
6-Oct	99.92%	0.08%	192	107	N/A	0.02%	100.00%	0.00%	2233	99.92%	0.08%	2233	100.00%	0.00%	680
7-Oct	100.00%	0.00%	156	104	N/A	0.01%	100.00%	0.00%	3505	100.00%	0.00%	3505	100.00%	0.00%	650
8-Oct	100.00%	0.00%	154	105	N/A	0.01%	100.00%	0.00%	2868	100.00%	0.00%	2868	100.00%	0.00%	710
9-Oct	99.99%	0.01%	244	106	N/A	0.03%	100.00%	0.00%	2189	100.00%	0.00%	2189	100.00%	0.00%	980
10-Oct	100.00%	0.00%	138	106	N/A	0.00%	100.00%	0.00%	2181	100.00%	0.00%	2181	100.00%	0.00%	1350
11-Oct	100.00%	0.00%	140	153	N/A	0.01%	100.00%	0.00%	2202	100.00%	0.00%	2202	100.00%	0.00%	570
12-Oct	100.00%	0.00%	141	105	N/A	0.00%	100.00%	0.00%	2212	100.00%	0.00%	2212	100.00%	0.00%	810
13-Oct	100.00%	0.00%	141	103	N/A	0.01%	100.00%	0.00%	2210	100.00%	0.00%	2210	100.00%	0.00%	780
14-Oct	100.00%	0.00%	137	103	N/A	0.00%	100.00%	0.00%	2239	100.00%	0.00%	2239	100.00%	0.00%	680
15-Oct	100.00%	0.00%	133	102	N/A	0.00%	100.00%	0.00%	2675	100.00%	0.00%	2675	100.00%	0.00%	3580
16-Oct	99.99%	0.01%	203	105	N/A	0.02%	100.00%	0.00%	2098	100.00%	0.00%	2098	100.00%	0.00%	360
17-Oct	99.99%	0.01%	236	104	N/A	0.02%	100.00%	0.00%	1781	100.00%	0.00%	1781	100.00%	0.00%	490
18-Oct	99.95%	0.05%	410	106	N/A	0.07%	100.00%	0.00%	2227	100.00%	0.00%	2227	100.00%	0.00%	640
19-Oct	99.99%	0.01%	162	112	N/A	0.01%	100.00%	0.00%	2270	100.00%	0.00%	2270	100.00%	0.00%	400
20-Oct	100.00%	0.00%	142	107	N/A	0.00%	100.00%	0.00%	2243	100.00%	0.00%	2243	100.00%	0.00%	870
21-Oct	100.00%	0.00%	155	109	N/A	0.02%	100.00%	0.00%	2278	100.00%	0.00%	2278	100.00%	0.00%	390
22-Oct	99.99%	0.01%	159	116	N/A	0.03%	100.00%	0.00%	3501	100.00%	0.00%	3501	100.00%	0.00%	1510
23-Oct	98.83%	1.17%	222	120	N/A	0.08%	100.00%	0.00%	2110	100.00%	0.00%	2110	100.00%	0.00%	1020
24-Oct	100.00%	0.00%	140	107	N/A	0.00%	100.00%	0.00%	2132	100.00%	0.00%	2132	100.00%	0.00%	510
25-Oct	100.00%	0.00%	142	107	N/A	0.00%	100.00%	0.00%	2212	100.00%	0.00%	2212	100.00%	0.00%	1440
26-Oct	100.00%	0.00%	144	108	N/A	0.01%	100.00%	0.00%	2229	100.00%	0.00%	2229	100.00%	0.00%	750
27-Oct	100.00%	0.00%	156	127	N/A	0.02%	100.00%	0.00%	2406	100.00%	0.00%	2406	100.00%	0.00%	780
28-Oct	100.00%	0.00%	145	111	N/A	0.01%	100.00%	0.00%	2496	100.00%	0.00%	2496	100.00%	0.00%	510
29-Oct	99.99%	0.01%	204	108	N/A	0.01%	100.00%	0.00%	3596	100.00%	0.00%	3596	100.00%	0.00%	1840
30-Oct	100.00%	0.00%	141	111	N/A	0.00%	100.00%	0.00%	2073	100.00%	0.00%	2073	100.00%	0.00%	320
31-Oct	100.00%	0.00%	147	116	N/A	0.01%	100.00%	0.00%	2031	100.00%	0.00%	2031	100.00%	0.00%	680
1-Nov	99.98%	0.02%	208	113	N/A	0.03%	100.00%	0.00%	2371	100.00%	0.00%	2371	100.00%	0.00%	570
2-Nov	99.92%	0.08%	181	104	N/A	0.02%	100.00%	0.00%	2160	100.00%	0.00%	2160	99.92%	0.08%	490
3-Nov	99.92%	0.08%	153	107	N/A	0.02%	100.00%	0.00%	2143	100.00%	0.00%	2143	100.00%	0.00%	550
4-Nov	100.00%	0.00%	138	108	N/A	0.00%	100.00%	0.00%	2367	100.00%	0.00%	2367	100.00%	0.00%	1180
5-Nov	100.00%	0.00%	145	107	N/A	0.00%	100.00%	0.00%	3399	100.00%	0.00%	3399	100.00%	0.00%	1380
6-Nov	100.00%	0.00%	149	98	N/A	0.00%	100.00%	0.00%	2186	100.00%	0.00%	2186	100.00%	0.00%	760
7-Nov	100.00%	0.00%	155	113	N/A	0.01%	100.00%	0.00%	2239	100.00%	0.00%	2239	100.00%	0.00%	700
8-Nov	100.00%	0.00%	153	113	N/A	0.01%	100.00%	0.00%	2363	100.00%	0.00%	2363	100.00%	0.00%	820

9-Nov	100.00%	0.00%	159	124	N/A	0.01%	100.00%	0.00%	2571	100.00%	0.00%	2571	100.00%	0.00%	970
10-Nov	100.00%	0.00%	170	121	N/A	0.01%	100.00%	0.00%	2503	100.00%	0.00%	2503	100.00%	0.00%	950
11-Nov	99.92%	0.08%	147	110	N/A	0.00%	99.92%	0.08%	2468	100.00%	0.00%	2468	100.00%	0.00%	570
12-Nov	100.00%	0.00%	138	121	N/A	0.00%	100.00%	0.00%	3215	100.00%	0.00%	3215	100.00%	0.00%	1050
13-Nov	99.42%	0.58%	214	118	N/A	0.42%	99.42%	0.58%	7747	99.42%	0.58%	7747	99.42%	0.58%	5330
14-Nov	100.00%	0.00%	166	110	N/A	0.02%	100.00%	0.00%	1965	100.00%	0.00%	1965	100.00%	0.00%	470
15-Nov	99.33%	0.67%	263	112	N/A	0.05%	100.00%	0.00%	2785	100.00%	0.00%	2785	99.33%	0.67%	520
16-Nov	94.08%	5.92%	229	278	N/A	0.09%	98.75%	1.25%	2639	94.08%	5.92%	2639	100.00%	0.00%	650
17-Nov	100.00%	0.00%	172	114	N/A	0.04%	100.00%	0.00%	2461	100.00%	0.00%	2461	100.00%	0.00%	950
18-Nov	99.99%	0.01%	562	120	N/A	0.05%	100.00%	0.00%	2403	100.00%	0.00%	2403	100.00%	0.00%	510
19-Nov	100.00%	0.00%	140	118	N/A	0.01%	100.00%	0.00%	3420	100.00%	0.00%	3420	100.00%	0.00%	790
20-Nov	100.00%	0.00%	137	109	N/A	0.01%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	1660
21-Nov	100.00%	0.00%	143	112	N/A	0.01%	100.00%	0.00%	2067	100.00%	0.00%	2067	100.00%	0.00%	1010
22-Nov	99.92%	0.08%	159	121	N/A	1.12%	100.00%	0.00%	2197	100.00%	0.00%	2197	100.00%	0.00%	840
23-Nov	100.00%	0.00%	159	119	N/A	0.03%	100.00%	0.00%	2270	100.00%	0.00%	2270	100.00%	0.00%	820
24-Nov	100.00%	0.00%	146	119	N/A	0.02%	100.00%	0.00%	2221	100.00%	0.00%	2221	100.00%	0.00%	650
25-Nov	100.00%	0.00%	141	115	N/A	0.00%	100.00%	0.00%	2304	100.00%	0.00%	2304	100.00%	0.00%	460
26-Nov	100.00%	0.00%	143	115	N/A	0.01%	100.00%	0.00%	3478	100.00%	0.00%	3478	100.00%	0.00%	940
27-Nov	99.99%	0.01%	169	118	N/A	0.02%	100.00%	0.00%	2026	100.00%	0.00%	2026	100.00%	0.00%	910
28-Nov	100.00%	0.00%	148	225	N/A	0.01%	100.00%	0.00%	2017	100.00%	0.00%	2017	100.00%	0.00%	560
29-Nov	100.00%	0.00%	204	128	N/A	0.02%	100.00%	0.00%	2150	100.00%	0.00%	2150	100.00%	0.00%	610
30-Nov	100.00%	0.00%	185	150	202	0.01%	100.00%	0.00%	2281	100.00%	0.00%	2281	100.00%	0.00%	740
1-Dec	100.00%	0.00%	184	126	N/A	0.01%	100.00%	0.00%	2719	100.00%	0.00%	2719	100.00%	0.00%	790
2-Dec	100.00%	0.00%	235	111	N/A	0.03%	100.00%	0.00%	2313	100.00%	0.00%	2313	100.00%	0.00%	600
3-Dec	100.00%	0.00%	183	125	N/A	0.01%	100.00%	0.00%	2512	100.00%	0.00%	2512	100.00%	0.00%	1660
4-Dec	100.00%	0.00%	214	123	N/A	0.03%	100.00%	0.00%	2177	100.00%	0.00%	2177	100.00%	0.00%	1090
5-Dec	100.00%	0.00%	190	124	N/A	0.02%	100.00%	0.00%	2235	100.00%	0.00%	2235	100.00%	0.00%	610
6-Dec	100.00%	0.00%	181	130	N/A	0.01%	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	1150
7-Dec	100.00%	0.00%	290	127	N/A	0.02%	100.00%	0.00%	2283	100.00%	0.00%	2283	100.00%	0.00%	550
8-Dec	100.00%	0.00%	166	110	144	0.01%	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	1170
9-Dec	100.00%	0.00%	183	112	N/A	0.01%	100.00%	0.00%	2319	100.00%	0.00%	2319	100.00%	0.00%	1670
10-Dec	100.00%	0.00%	207	107	N/A	0.01%	100.00%	0.00%	2651	100.00%	0.00%	2651	100.00%	0.00%	1200
11-Dec	100.00%	0.00%	163	119	N/A	0.01%	100.00%	0.00%	2271	100.00%	0.00%	2271	100.00%	0.00%	1670
12-Dec	100.00%	0.00%	149	113	N/A	0.01%	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	640
13-Dec	100.00%	0.00%	214	105	N/A	0.02%	100.00%	0.00%	2300	100.00%	0.00%	2300	100.00%	0.00%	810
14-Dec	100.00%	0.00%	455	115	N/A	0.01%	100.00%	0.00%	1976	100.00%	0.00%	1976	100.00%	0.00%	1160
15-Dec	100.00%	0.00%	319	165	213	0.02%	100.00%	0.00%	2343	100.00%	0.00%	2343	100.00%	0.00%	1450
16-Dec	100.00%	0.00%	141	114	N/A	0.01%	100.00%	0.00%	2320	100.00%	0.00%	2320	100.00%	0.00%	800
17-Dec	100.00%	0.00%	155	118	N/A	0.01%	100.00%	0.00%	2545	100.00%	0.00%	2545	100.00%	0.00%	500
18-Dec	100.00%	0.00%	158	124	N/A	0.02%	100.00%	0.00%	2208	100.00%	0.00%	2208	100.00%	0.00%	1310
19-Dec	100.00%	0.00%	165	120	N/A	0.01%	100.00%	0.00%	2242	100.00%	0.00%	2242	100.00%	0.00%	610
20-Dec	100.00%	0.00%	148	118	186	0.01%	100.00%	0.00%	2369	100.00%	0.00%	2369	100.00%	0.00%	830
21-Dec	100.00%	0.00%	145	798	139	0.01%	99.25%	0.75%	2399	100.00%	0.00%	2399	100.00%	0.00%	540
22-Dec	100.00%	0.00%	147	116	164	0.01%	100.00%	0.00%	2458	100.00%	0.00%	2458	100.00%	0.00%	860
23-Dec	100.00%	0.00%	140	113	N/A	0.01%	100.00%	0.00%	2458	100.00%	0.00%	2458	100.00%	0.00%	1290
24-Dec	100.00%	0.00%	140	108	N/A	0.00%	100.00%	0.00%	2621	100.00%	0.00%	2621	100.00%	0.00%	880
25-Dec	100.00%	0.00%	138	114	N/A	0.00%	100.00%	0.00%	2211	100.00%	0.00%	2211	100.00%	0.00%	2490
26-Dec	100.00%	0.00%	142	113	N/A	0.01%	100.00%	0.00%	2181	100.00%	0.00%	2181	100.00%	0.00%	810
27-Dec	100.00%	0.00%	137	112	N/A	0.01%	100.00%	0.00%	2191	100.00%	0.00%	2191	100.00%	0.00%	1100
28-Dec	100.00%	0.00%	146	115	N/A	0.01%	100.00%	0.00%	2187	100.00%	0.00%	2187	100.00%	0.00%	1540

29-Dec	100.00%	0.00%	136	116	N/A	0.00%	100.00%	0.00%	2232	100.00%	0.00%	2232	100.00%	0.00%	800
30-Dec	100.00%	0.00%	136	110	167	0.00%	100.00%	0.00%	2591	99.92%	0.08%	2591	100.00%	0.00%	800
31-Dec	100.00%	0.00%	145	113	N/A	0.01%	100.00%	0.00%	2788	100.00%	0.00%	2788	100.00%	0.00%	1800