

Date	Dedicated interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)			Response (milliesecs)			Response (milliesecs)			Response (milliesecs)
01-Oct	100.00%	0.00%	117	155	219	0.00%	100.00%	0.00%	216	100.00%	0.00%	216	100.00%	0.00%	96
02-Oct	100.00%	0.00%	205	135	176	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	108
03-Oct	100.00%	0.00%	119	145	178	0.01%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	103
04-Oct	100.00%	0.00%	119	155	216	0.00%	100.00%	0.00%	215	100.00%	0.00%	215	75.00%	25.00%	84
05-Oct	100.00%	0.00%	185	140	314	0.00%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	103
06-Oct	100.00%	0.00%	117	138	304	0.00%	100.00%	0.00%	192	100.00%	0.00%	192	100.00%	0.00%	77
07-Oct	100.00%	0.00%	118	147	199	0.00%	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	97
08-Oct	100.00%	0.00%	118	148	212	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	79
09-Oct	100.00%	0.00%	118	137	236	0.37%	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	73
10-Oct	100.00%	0.00%	123	152	184	0.02%	100.00%	0.00%	199	100.00%	0.00%	199	100.00%	0.00%	101
11-Oct	100.00%	0.00%	120	146	197	0.01%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%	86
12-Oct	100.00%	0.00%	119	165	208	0.00%	100.00%	0.00%	214	100.00%	0.00%	214	100.00%	0.00%	91
13-Oct	100.00%	0.00%	118	149	233	0.00%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	79
14-Oct	100.00%	0.00%	195	146	190	0.00%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	85
15-Oct	100.00%	0.00%	123	146	300	0.05%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	55
16-Oct	100.00%	0.00%	126	150	160	0.04%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	91
17-Oct	100.00%	0.00%	121	161	192	0.01%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	95
18-Oct	100.00%	0.00%	121	147	181	0.01%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	96
19-Oct	100.00%	0.00%	120	147	249	0.00%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	85
20-Oct	100.00%	0.00%	129	181	154	0.09%	100.00%	0.00%	196	100.00%	0.00%	196	75.35%	24.65%	108
21-Oct	100.00%	0.00%	239	146	177	0.01%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	88
22-Oct	100.00%	0.00%	123	141	282	0.01%	96.53%	3.47%	187	100.00%	0.00%	187	100.00%	0.00%	95
23-Oct	100.00%	0.00%	127	145	237	0.01%	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	78
24-Oct	100.00%	0.00%	128	153	222	0.01%	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	125
25-Oct	100.00%	0.00%	120	173	271	0.01%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	128
26-Oct	100.00%	0.00%	118	142	177	0.00%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	78
27-Oct	100.00%	0.00%	121	143	391	0.00%	100.00%	0.00%	186	100.00%	0.00%	186	100.00%	0.00%	263
28-Oct	100.00%	0.00%	121	140	240	0.00%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	78
29-Oct	100.00%	0.00%	122	167	265	0.01%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%	99
30-Oct	100.00%	0.00%	121	148	215	0.01%	100.00%	0.00%	285	100.00%	0.00%	285	100.00%	0.00%	96
31-Oct	100.00%	0.00%	128	152	192	0.01%	100.00%	0.00%	192	100.00%	0.00%	192	100.00%	0.00%	95
01-Nov	97.22%	2.78%	157	152	426	0.08%	97.22%	2.78%	199	97.22%	2.78%	199	78.47%	21.53%	106
02-Nov	100.00%	0.00%	133	152	996	0.01%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	102
03-Nov	100.00%	0.00%	135	152	591	0.01%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%	99
04-Nov	100.00%	0.00%	133	206	992	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	105
05-Nov	100.00%	0.00%	139	179	403	0.01%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	109
06-Nov	100.00%	0.00%	143	161	972	0.15%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	108
07-Nov	100.00%	0.00%	146	160	1219	0.01%	100.00%	0.00%	201	100.00%	0.00%	201	100.00%	0.00%	107

08-Nov	100.00%	0.00%	187	167	965	0.18%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	114
09-Nov	100.00%	0.00%	142	153	670	0.01%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	110
10-Nov	100.00%	0.00%	139	152	1620	0.00%	100.00%	0.00%	182	100.00%	0.00%	182	100.00%	0.00%	104
11-Nov	100.00%	0.00%	137	163	657	0.01%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	109
12-Nov	100.00%	0.00%	136	146	963	0.01%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	139
13-Nov	100.00%	0.00%	136	166	551	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	134
14-Nov	100.00%	0.00%	132	149	1013	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	129
15-Nov	100.00%	0.00%	136	149	995	0.03%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%	136
16-Nov	100.00%	0.00%	136	181	757	0.01%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	130
17-Nov	100.00%	0.00%	146	179	1233	0.10%	100.00%	0.00%	196	100.00%	0.00%	196	79.03%	20.97%	127
18-Nov	100.00%	0.00%	126	165	1014	0.02%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	104
19-Nov	100.00%	0.00%	130	169	539	0.01%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	106
20-Nov	100.00%	0.00%	135	214	815	0.10%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	104
21-Nov	100.00%	0.00%	132	190	841	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	109
22-Nov	100.00%	0.00%	133	174	794	0.01%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	112
23-Nov	100.00%	0.00%	136	154	1023	0.00%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	123
24-Nov	100.00%	0.00%	139	149	915	0.01%	100.00%	0.00%	184	100.00%	0.00%	184	100.00%	0.00%	107
25-Nov	100.00%	0.00%	134	197	807	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	104
26-Nov	100.00%	0.00%	133	506	560	0.01%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	106
27-Nov	100.00%	0.00%	133	152	726	0.01%	100.00%	0.00%	199	100.00%	0.00%	199	100.00%	0.00%	109
28-Nov	100.00%	0.00%	131	174	1306	0.01%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	113
29-Nov	100.00%	0.00%	132	153	779	0.01%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	121
30-Nov	100.00%	0.00%	303	155	708	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	114
01-Dec	100.00%	0.00%	134	149	829	0.01%	100.00%	0.00%	179	100.00%	0.00%	179	100.00%	0.00%	95
02-Dec	100.00%	0.00%	136	188	606	0.01%	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	102
03-Dec	100.00%	0.00%	135	171	823	0.01%	100.00%	0.00%	216	100.00%	0.00%	216	100.00%	0.00%	115
04-Dec	100.00%	0.00%	211	265	2651	0.01%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	124
05-Dec	100.00%	0.00%	129	172	1256	0.01%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	104
06-Dec	100.00%	0.00%	132	147	974	0.01%	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	133
07-Dec	100.00%	0.00%	153	162	669	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	128
08-Dec	100.00%	0.00%	156	155	1787	0.01%	100.00%	0.00%	183	100.00%	0.00%	183	100.00%	0.00%	114
09-Dec	100.00%	0.00%	146	165	983	0.01%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	110
10-Dec	100.00%	0.00%	141	173	869	0.01%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%	103
11-Dec	100.00%	0.00%	140	181	1403	0.01%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	105
12-Dec	100.00%	0.00%	137	172	1538	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	103
13-Dec	100.00%	0.00%	138	188	1031	0.01%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	104
14-Dec	100.00%	0.00%	146	184	843	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	118
15-Dec	100.00%	0.00%	153	173	1332	0.00%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%	76
16-Dec	100.00%	0.00%	139	178	1735	0.01%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	143
17-Dec	100.00%	0.00%	139	226	1392	0.01%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	111
18-Dec	100.00%	0.00%	224	232	350	0.01%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	114
19-Dec	100.00%	0.00%	129	366	1094	0.01%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	134
20-Dec	100.00%	0.00%	131	1031	1285	0.01%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	108
21-Dec	100.00%	0.00%	131	194	1658	0.01%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	91
22-Dec	100.00%	0.00%	133	401	3906	0.01%	100.00%	0.00%	182	100.00%	0.00%	182	100.00%	0.00%	110
23-Dec	100.00%	0.00%	521	892	1145	0.01%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	100
24-Dec	100.00%	0.00%	137	718	3349	0.01%	100.00%	0.00%	222	100.00%	0.00%	222	100.00%	0.00%	93
25-Dec	100.00%	0.00%	138	542	3300	0.01%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	100
26-Dec	100.00%	0.00%	137	523	1387	0.01%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%	82
27-Dec	100.00%	0.00%	133	952	1584	0.01%	100.00%	0.00%	186	100.00%	0.00%	186	100.00%	0.00%	85
28-Dec	100.00%	0.00%	139	1054	348	0.01%	100.00%	0.00%	179	100.00%	0.00%	179	100.00%	0.00%	134
29-Dec	100.00%	0.00%	143	411	449	0.01%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%	135
30-Dec	100.00%	0.00%	225	347	1973	0.01%	100.00%	0.00%	189	100.00%	0.00%	189	100.00%	0.00%	79
31-Dec	100.00%	0.00%	221	305	2436	0.00%	100.00%	0.00%	261	100.00%	0.00%	261	100.00%	0.00%	99