

Getting Started is Easy

Before using the Card Reader for the first time, you must nominate the AIB Debit Card you want to use with it.

- Log in to AIB Internet Banking www.aib.ie/internetbanking
- Select the 'Manage My Accounts' option from the menu.
- Select the 'My Card Reader' tab at the top of the screen.
- Select the option 'Select your AIB Debit Card' and click start.
- Select the AIB Debit Card you wish to use and follow the onscreen instructions to complete the activation.
- If you do not have an AIB Debit Card, you can order one by calling our Card Services team on 01-2695022. There is no Government stamp duty if only used with the Card Reader.

Security Tips



Keeping your money safe online

NEVER give your AIB Phone & Internet Banking log in details or Debit Card PIN to anyone.

You will **NEVER** need your Card Reader to log in to AIB Phone & Internet Banking.

Contact Us:

For more information on your Card Reader, visit our website www.aib.ie/internetbanking

If you notice any suspicious activity on AIB Phone & Internet Banking, email us on alert@aib.ie

Or

Contact our **Customer Service Team** on 0818 724 724 (+353 1 7712424 from outside the Republic of Ireland) for assistance.

AIB Debit Card Queries

For all AIB Debit Card Queries including Lost or Stolen Cards please contact 1800 24 22 27 (+353 1 2695022 from outside the Republic of Ireland)

If you have any questions, just ask.



AIB Card Reader

Keeping your money safe online



What is the Card Reader?

The Card Reader is a security device that works in conjunction with your AIB Debit Card and PIN to generate unique security codes which are used to complete certain AIB Phone and Internet Banking transactions.

How does it work?

Card Reader security uses something you have (your AIB Visa debit card) and something only you know (your Visa debit card PIN) to generate a unique eight-digit code which allows you to authorise certain transactions on AIB Phone & Internet banking.


Why do I need it?


Fraudsters are becoming more sophisticated in attempting to get access to customer's online banking details. Security experts recommend Card Readers that use your Debit Card and PIN as one of the best ways to protect you.

As the Card Reader does not hold any secure information it is not unique and can be shared if required.



What do the Function Keys mean?

 The **Identify** button is used to activate card reader profile and register for/access additional functions.

 The **Respond** button is used when applying for products online or changing credit card address.

 The **Sign** button is used when setting up or making new third party payments and changing third party details.



Menu button – adjusts the screen contrast.

C button – clears the full screen.

← button – deletes the last number displayed on the device.

OK button – is requested to confirm the requested information has been entered on the device.

Using your AIB Card Reader

1. Insert your AIB Debit Card into the Card Reader.
2. Select the function you need. You will be clearly prompted to do this on AIB Internet Banking or over the phone if you are speaking with a Customer Service Adviser.
3. Enter your 4 digit PIN into the Card Reader. This is the PIN you enter at the ATM/POS when you use your Debit Card.
4. Follow the online/spoken prompts.
5. If asked for Account Ref, enter the last 8 numeric digits of the receivers account number or IBAN into the card reader.